



COMPLETE PARTS WARRANTY LIMITED

LIMITED PRODUCT WARRANTY

THIS WARRANTY DOES NOT INCLUDE SERVICE OR LABOR CHARGES CONNECTED WITH THE DETERMINATION OR REPLACEMENT OF DEFECTIVE PARTS OR THE OPERATION OF THIS EQUIPMENT. THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY LABOR CHARGES.

This certificate is our warranty to you. Please insure that your installing dealer has completed the reverse side of this certificate.

COMPLETE UNIT WARRANTY

Except as noted in the Exclusions Section herein, the functional parts of air conditioning product(s) described on the reverse side of this certificate is (are) warranted against defects in material or workmanship under normal use and maintenance (a) for a period of five (5) years from the installation date or (b) for a period of sixty-three (63) months from the date of manufacture if the installation date cannot be verified. We will exchange any warranted defective part upon its' presentation to our distributor by a certified or licensed technician. We will exchange any warranted defective functional part or compressor that we furnished, upon presentation of said defective part to our distributor, by a certified or licensed technician.

Functional Parts are defined as: any part which if it failed would directly impact the operation or efficiency of the equipment.

EXTENDED PARTS WARRANTY

Applies to single phase units but not three phase units. In addition to the above Complete Unit Warranty, the following extended warranties apply as noted herein: An additional five year extended warranty for gas heat exchangers in Gas/Electric models PGB, PGJ, PGO, PGX, and PGH series packaged units only

EXCLUSIONS

THIS WARRANTY DOES NOT INCLUDE SERVICE OR LABOR CHARGES CONNECTED WITH THE DETERMINATION OR REPLACEMENT OF DEFECTIVE PARTS. ALL LABOR CHARGES ARE THE RESPONSIBILITY OF THE INSTALLING CONTRACTOR FOR THE LENGTH OF THE INSTALLER'S GUARANTEE, IF ANY, AND THEREAFTER THE CONSUMER. OUR WARRANTY OBLIGATION IS LIMITED TO THE EXCHANGE OF DEFECTIVE ITEMS AS SPECIFICALLY PROVIDED HEREIN. WE WILL NOT PROVIDE ANY OTHER FORM OF COMPENSATION IN LIEU OF THIS EXCHANGE PROVISION.

Sheet metal, expendable supplies such as refrigerants and repairable coils are not included as part of this warranty. The foregoing provisions state the exclusive remedy for any breach of warranty or any other claim in respect to the product described on the reverse side of this certificate. THE EXPRESS WARRANTIES CONTAINED HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES. IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY ARE LIMITED TO THE DURATION OF THE COMPLETE UNIT WARRANTY DESCRIBED HEREIN. CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR THE BREACH OF ANY WARRANTY WHETHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR LOSSES TO PERSONS OR PROPERTY ARISING OUT OF THE FAILURE OF THIS EQUIPMENT TO OPERATE FOR ANY REASON WHATSOEVER ARE EXCLUDED.

Some states do not allow limitations on how long an implied warranty lasts or the exclusions of consequential or incidental damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

This warranty does not cover loss or damage due to:

1. Corrosion of evaporator or condenser coils.
2. The actions, omissions or stability of the independent contractor(s) who install or service this unit.
3. Components or other accessories not compatible with the unit.
4. Acts of God.
5. Extreme outside temperatures lower than -25° or higher than 120°.
6. Installations outside the United States or Canada.

RETAIN THIS CERTIFICATE WITH YOUR VALUABLE DOCUMENTS

Should you require in-warranty parts under the terms stated above, contact the installing dealer or contractor whose name appears on the reverse side of this certificate. Should you be unable to obtain warranty parts through such installing dealer or contractor, contact the distributor listed on the reverse side of this certificate.

ALL CLAIMS RELATING TO OR ARISING OUT OF THE OPERATION OF THIS PRODUCT ARE SUBJECT TO BINDING ARBITRATION UNDER THE AUSPICES AND RULES OF THE AMERICAN ARBITRATION ASSOCIATION.

*** OWNER - PLEASE KEEP THIS CERTIFICATE ***

IT IS NOT NECESSARY TO RETURN THIS DOCUMENT. PLEASE SEE THAT THIS CERTIFICATE INCLUDING DISTRIBUTOR INFORMATION HAS BEEN PROPERLY COMPLETED BY YOUR INSTALLER

CONTACT YOUR INSTALLER OR THE GOODMAN DISTRIBUTOR IN YOUR AREA IF YOU NEED PARTS, SERVICE INFORMATION OR HELP.

Unit Model # _____

Unit Serial # _____

Date Installed _____

Installer _____

Street Address _____

City/State/Zip _____

Phone# _____

Distributor _____

Street Address _____

City/State/Zip _____

Phone# _____

GOODMAN MANUFACTURING COMPANY, L.P.
2550 N. Loop West Suite 400 * Houston, Texas 77092



OPTIONAL COMPRESSOR WARRANTY PROGRAMS

(Coverage available for models CKL, CLJ, CLT, CLQ, CPLE, CPU, CPLT, CPLQ, PCK, PCKJ, PHK, PHKJ, PGB & PGJ, TWC, TWCR)

In addition to our standard five (5) year all parts warranty which you receive with the purchase of your unit, Goodman Manufacturing Co., L.P. offers four separate compressor warranty programs that can be purchased to reimburse up to \$400 of labor costs in the event of a compressor failure, to reimburse you for the cost of a Goodman replacement compressor, or both. For all models, Compressor replacement is limited to single phase equipment up to five-tons only. Choose one or more and please make note of the compressor warranty program(s) you purchase. Your cancelled check is your acknowledgement of Goodman's receipt of your registration form.

A SECOND THROUGH FIFTH YEAR COMPRESSOR LABOR ALLOWANCE PROGRAM	B SIXTH THROUGH TENTH YEAR COMPRESSOR EXCHANGE ONLY PROGRAM	C SECOND THROUGH TENTH YEAR COMPRESSOR LABOR ALLOWANCE AND SIXTH THROUGH TENTH YEAR COMPRESSOR EXCHANGE PROGRAM	D SECOND THROUGH TENTH YEAR COMPRESSOR LABOR ALLOWANCE PROGRAM
<p>In the event your compressor fails and needs to be replaced in a Goodman produced air conditioner or heat pump, (see models available for coverage listed above). During the 13th through 60th month (2nd through 5th year) following installation, Goodman will reimburse up to \$400.00 toward the labor cost of a compressor replacement.</p> <p>Your cost \$20.00 U.S. (per unit) or \$35.00 Canadian</p>	<p>In the event your compressor fails and needs to be replaced in a Goodman produced air conditioner or heat pump, (see models available for coverage listed above) during the 61st through 120th month following installation, notify your servicing dealer that you have this policy. Goodman will reimburse you for the cost of a replacement compressor only. This program does not cover labor or costs for installation of the new compressor.</p> <p>Your cost \$30.00 U.S. (per unit) or \$50.00 Canadian</p>	<p>In the event your compressor fails and needs to be replaced in a Goodman produced air conditioner or heat pump, (see models available for coverage listed above) during the 13th through 120th month (2nd through 10th year) following installation, Goodman will reimburse up to \$400.00 toward the labor cost of a compressor replacement. Additionally, in the event your compressor fails during the 61st through 120th month following installation, notify your servicing dealer that you have this policy. Goodman will reimburse you for the cost of a replacement compressor.</p> <p>Your cost \$100.00 U.S. (per unit) or \$160.00 Canadian</p>	<p>In the event your compressor fails and needs to be replaced in a Goodman produced air conditioner or heat pump, (see models available for coverage listed above) during the 13th through 120th month (2nd through 10th year) following installation, Goodman will reimburse up to \$400 toward the labor cost of a compressor replacement.</p> <p>Your cost \$70.00 U.S. (per unit) or \$110.00 Canadian</p>

* See reverse side for more program regulations *

DETACH HERE FOR REGISTRATION

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COMPRESSOR WARRANTY PROGRAM REGISTRATION FORM (Only use this section for program registration. Please print.)

04075311

Compressor Warranty Program Purchased (check one):

- A _____ \$20.00 U.S. or \$35.00 Canadian
- B _____ \$30.00 U.S. or \$50.00 Canadian
- A & B _____ \$50.00 U.S. or \$80.00 Canadian
- C _____ \$100.00 U.S. or \$160.00 Canadian
- D _____ \$70.00 U.S. or \$110.00 Canadian

Installing Dealer:

Firm: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Phone: () _____

Location of Installation:

Customer Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Phone: () _____
 Signature: _____

This registration form must be returned within 60 days of installation with your check and a :

- 1- Dated copy of the installer's invoice, or
2. If a newly constructed home - a utility connection invoice or copy of a closing document verifying the closing date.

Mailing address if different from above:

Address: _____
 City: _____ State: _____ Zip: _____
 Phone: () _____

Payable To: Goodman Manufacturing Company, L.P.
 P. O. Box 201826
 Houston, TX 77216-1826

Air Conditioning Unit (Packaged or Condensing)

Outside A/C Unit Model # _____ ^ ^
 Outside A/C Unit Serial # _____
 Installation Date _____

If your check and proof of installation (documents 1 or 2 mentioned above) are not attached, the registration form will be rejected. Your cancelled check is your receipt.

Revised 12/01, Effective 01/02

Form # CLA-06a

warranty programs 10 unginai rurchaser: These programs are offered to the original end purchaser for Goodman produced 1 through 5 ton single phase units only and are not transferable to subsequent buyers of the property. These programs are offered for the Continental United States and Canada only. Registration form and proof of installation (documents 1 or 2) and check must be submitted within 60 days of installation.

PROGRAM A

Second Through Fifth Year Compressor Labor Allowance Program

This program covers up to a \$400.00 labor reimbursement for compressor replacement during the 13th through 60th month following installation on applicable Goodman product, but does not cover handling and transportation costs associated with replacement of the failed compressor.

PROGRAM B

Sixth Through Tenth Year Compressor Exchange Only Program

Duration of the warranty is from the first day of the 61st month to the last day of the 120th month following installation, in case of a failure, Goodman will reimburse you for the cost of the Goodman replacement compressor only. The warranty period for the replacement compressor will last only for the remainder of the warranty period of the compressor exchange warranty program. *Note: Goodman produced high-efficiency (12 SEER and above) air conditioners and heat pumps installed after August 1, 1995 include a standard factory parts only warranty through the tenth year on the compressor, therefore the purchase of Program B is not necessary on those products.*

PROGRAM C

Second Through Tenth Year Compressor Labor Allowance And Sixth Through Tenth Year Compressor Replacement Program

This program covers both the 2nd through 10th year up to a \$400.00 labor reimbursement for compressor replacement and reimbursement for the cost of a Goodman replacement compressor, but does not cover handling or transportation costs associated with replacement of the failed compressor.

Note: Goodman produced high-efficiency (12 SEER and above) air conditioners and heat pumps installed after August 1, 1995 include a standard factory parts only warranty through the tenth year on the compressor, therefore you should purchase Program D for those products.

PROGRAM D

Second Through Tenth Year Compressor Labor Allowance Program

This program covers up to a \$400.00 labor reimbursement for compressor replacement during the 13th through 120th month following installation on applicable Goodman product, but does not cover handling and transportation costs associated with replacement of the failed compressor.

These Programs Also Do **Not** Cover:

1. Products installed outside the United States or Canada.
2. Corrosion.
3. Acts of God.
4. Refrigerant, refrigerant recovery and related items.
5. Abuse of the products.
6. Failures caused by:
 - a) The use of the product for non-intended purposes.
 - b) The attachment of non-approved devices.

In The Event Of A Claim

- You must provide:
1. Your Compressor Warranty Program Registration Number.
 2. Defective compressor serial number.
 3. Replacement compressor serial number.
 4. Copy of installer's changeout invoice.
 5. Air conditioning unit serial number.

Send claim documentation to:

Goodman Manufacturing Co., L.P.
Attn: Consumer Claims Department
2550 North Loop West, Ste. 400
Houston, TX 77092
PH: (713)861-2500

Please allow 4 to 6 weeks after submitting claim documentation for receipt of your reimbursement check.