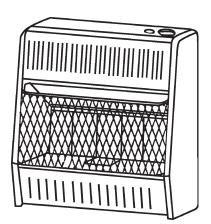


INFRARED VENT-FREE NATURAL GAS SPACE HEATER

#### OWNER'S OPERATION AND INSTALLATION MANUAL



#### Model # 3096542

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**WARNING:** If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.

A WARNING: This is an unvented gasfired heater. It uses air (oxygen) from the room in which it is installed. Provisions for adequate combustion and ventilation air must be provided. Refer to Air For Combustion and Ventilation section on page 4 of this manual.



Williams Furnace Company 250 West Laurel Street Colton, California 92324 Do not store, or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or gas supplier.

WARNING: Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual for correct installation and operational procedures. For assistance or additional information consult a qualified installer, service agency, or gas supplier.

This appliance may be installed in an aftermarket\* permanently located, manufactured (mobile) home, where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases.

WATER VAPOR: A BY-PRODUCT OF UNVENTED ROOM HEATERS

Water vapor is a by-product of gas combustion. An unvented room heater productes approximately one (1) ounce (30ml) of water for every 1,000 BTU's (.3KW's) of gas input per hour. Refer to page 3.

\*Aftermarket: Completion of sale, not for purpose of resale, from the manufacturer.

Installer: Please leave these instructions with the consumer.

Consumer: Please retain these instructions for future use.

WILLIAMS FURNACE PHONE NUMBER: 909-825-0993 http://www.wfc-fc.com

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# IMPORTANT SAFETY INFORMATION WARNINGS

IMPORTANT: Read this owner's manual carefully and completely before trying to assemble, operate, or service this heater. Improper use of this heater can cause serious injury or death from burns, fire, explosion, electrical shock, and carbon monoxide poisoning.

**WARNING:** Do not use any accessory not approved for use with this heater.

**MARNING:** Any change to this heater or its controls can be dangerous.

Do not place clothing or other flammable material on or near the appliance. Never place any objects on the heater.

Due to high temperatures, heater should be kept out of traffic and away from furniture and draperies.

Surface of heater becomes very hot when running heater. Keep children and adults away from hot surface to avoid burns or clothing ignition. Heater will remain hot for a time after shut down. Allow surface to cool before touching.

Carefully supervise young children when they are in the same room with heater.

Make sure grill guard is in place before running heater.

**State of Massachusetts:** The installation must be made by a licensed plumber or gas fitter in the Commonwealth of Massachusetts.

Sellers of unvented propane or natural gas-fired supplemental room heaters shall provide to each purchaser a copy of 527 CMR 30 upon sale of the unit

In the state of Massachusetts, unvented propane or nature gas-fired space heaters shall be prohibited in bedrooms and bathrooms.

Keep the appliance area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.

#### **WARNING**

Model 3096542 is equipped for natural gas. Field conversion is not permitted.

- This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases.
- 2. If you smell gas
- Shut off gas supply.
- Do not try to light any appliance.
- Do not touch any electrical switch, do not use any phone in your building.
- Immediately call your gas sup plier from a neighbor's phone.
   Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- 3. This heater shall not be installed in a bedroom or bathroom
- 4. This heater needs fresh, outside air ventilation to run properly. This heater has an Oxygen Depletion Sensor (ODS) safety shutoff system. The ODS shuts down the heater if not enough fresh air is available. See Fresh Air For Combustion And Ventilation pages 4 through 6
- Keep all air openings in the front and bottom of heater clear and free of debris. This will insure enough air for proper combustion
- If heater shuts off. Do not relight until you provide fresh, outside air. If heater keeps shutting off, have it serviced.
- 7. Do not operate heater
- where flammable liquids or va pors are used or stored
- under dusty conditions
- 8. Turn heater off before using furniture polish, wax, carpet

- cleaner, or similar products. If heated, the vapors from these products may create a white powder residue within burner box or on adjacent walls or furniture.
- Always run heater with control knob at ON, LOW or HIGH locked positions. Never set control knob between locked positions. Poor combustion and higher levels of carbon monoxide may result.
- 10. Do not use heater if any part has been under water. Immediately call a qualified service technician to inspect the room heater and to replace any part of the control system and any gas control which has been under water.
- Turn off heater and let cool before servicing. Only a qualified service person should service and repair heater.
- 12. Operating heater above elevations of 4,500 feet could cause pilot outage.

**DANGER:** Carbon monoxide poisoning may lead to death!

Monoxide Poisoning. Carbon Early signs of carbon monoxide poisoning resemble the flu with headaches, dizziness, or nausea If you have these signs, the heater may not be working properly. Get fresh air at once! Have heater serviced. Some people are more affected by carbon monoxide than others. These include pregnant women, persons with heart or lung disease or anemia, those under the influence of alcohol, and those at high altitudes.

Natural Gas: Natural gas is odorless. An odor-making agent is added to natural gas. The odor helps you detect a natural gas leak. However, the odor added to natural gas can fade. Natural gas may be present even though no odor exists. Make certain you read and understand all warnings. Keep this manual for reference. It is your guide to safe and proper operation of this heater.

#### PRODUCT FEATURES

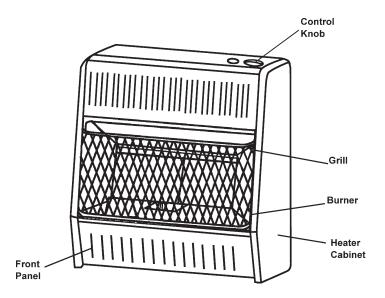


Figure1-Vent-Free Natural Gas Heater

#### SAFETY DEVICE

A standard requirement for all vent-free room heaters, this heater has a pilot with an Oxygen Depletion Sensor(ODS) safety shutoff system. The ODS/pilot shuts off the heater if there is not enough fresh air.

#### PIEZO IGNITION SYSTEM

This heater is equipped with a piezo ignitor. This system requires no matches, batteries, or other sources to light heater.

#### THERMOSTATIC HEAT CONTROL ON THERMOSTAT MODELS

These heaters have a control valve with a thermostat sensing bulb. This results in the greatest heater comfort and may result in lower gas bills.

#### LOCAL CODES

Install and use heater with care. Follow all local codes. In the absence of local codes, use the latest edition of *National Fuel Gas Code ANSZ223.1*, also known as NFPA 54\*.

\*Available from:

American National Standards Institute, Inc.
1430 Broadway
New York, NY 10018
National Fire Protection Association, Inc.
Batterymarch Park
Quincy, MA 02269

#### UNPACKING

- 1. Remove heater from carton.
- 2. Remove all protective packaging applied to heater for shipment.
- Check heater for any shipping damage. If heater is damaged, promptly inform dealer where you bought heater.

#### WATER VAPOR: A BY-PRODUCT OF UNVENTED ROOM HEATERS

Water vapor is a by-product of gas combustion. An unvented room heater produces approximately one (1) ounce (30ml) of water for every 1,000 BTU's (.3KW's) of gas input per hour.

gas input per hour.
Unvented room heaters are recommended as supplemental heat (a room) rather than a primary heat source (an entire house). In most supplemental heat applications, the water vapor does not create a problem. In most applications, the water vapor enhances the low humidity atmosphere experience during cold weather.

The following steps will help insure that water vapor does not become a problem.

- 1. Be sure the heater is sized properly for the application, including ample combusion air and circulation air.
- If high humidity is experienced, a dehumidifier may be used to help lower the water vapor content of the air.
   Do not use an unvented room heater as the primary heat source.

# FRESH AIR FOR COMBUSTION AND VENTILATION

warning: If the area in which the heater may be operated does not meet the required volume for indoor combustion air, combustion and ventilation air shall be provided by one of the methods described in the National Fuel Gas Code, ANSIZ223.1/NFPA 54, the International Fuel Gas Code, or applicable local codes.

## PROVIDING ADEQUATE VENTILATION

All spaces in homes fall into one of the three following ventilation classifications:

- 1. Unusually Tight Construction
- 2. Unconfined Space
- 3. Confined Space

The information on pages 4 through 6 will help you classify your space and provide adequate ventilation.

#### **Unusually Tight Construction**

The air that leaks around doors and windows may provide enough fresh air for combustion and ventilation. However, in buildings of unusually tight construction, you must provide additional fresh air.

## Unusually tight construction is defined as construction where:

a. walls and ceilings exposed to the outside atmosphere have a continuous water vapor retarder with a rating of one perm (6×10<sup>-11</sup> kg per pa-sec-m²) or less with openings gasketed or sealed <u>and</u> b. weather stripping has been added on openable windows and doors and

c. caulking or sealants are applied to areas such as joints around window and door frames, between sole plates and floors, between wall-ceiling joints, between wall panels, at penetrations for plumbing, electrical, and gas lines, and at other openings. If your home meets all of the three criteria above, you must provide additional fresh air. See Ventilation Air From Outdoors, pages 5 and 6. If your home does not meet all of the three criteria above, see Determining Fresh-Air Flow for Heater Location, page 4, 5.

#### Confined and Unconfined Space

Confined space is a space whose volume is less than 50 cubic feet per 1,000 Btu per hour (4.8 m<sup>3</sup> per kw) of the aggregate input rating of all appliances installed in that space and an unconfined space as a space whose volume is not less than 50 cubic feet per 1.000 Btu per hour (4.8 m³ per kw) of the aggregate input rating of all appliances installed in that space. Rooms communicating directly with the space in which the appliances are installed\*, through openings not furnished with doors, are considered a part of the unconfined space.

This heater shall not be installed in a confined space or unusually tight construction unless provisions are provided for adequate combustion and ventilation air.

\* Adjoining rooms are communicating only if there are doorless passageways or ventilation grills between them.

#### DETERMINING FRESH-AIR FLOW FOR HEATER LOCATION

Determining if you Have a Confined or Unconfined Space\*

Use this worksheet to determine if you have a confined or unconfined space.

**Space:** Includes the room in which you will install heater plus any adjoining rooms with doorless passageways or ventilation grills between the rooms.

- Determine the volume of the space (length×width×height).
   Length×Width×Height=\_\_\_\_cu.ft. (volume of space)
  - Example: Space size18ft.(length) $\times$ 16ft.( width) $\times$ 8ft. (ceiling height)=23040cu. ft. (volume of space) If additional ventilation to adjoining room is supplied with grills or openings, add the volume of these rooms to the total volume of the space.
- 2. Divide the space volume by 50 cubic feet to determine the maximum Btu/Hr the space can support. \_\_\_\_\_(volume of space)÷50 cu. ft.=(Maximum Btu/Hr the space can support)

Example: 2304 cu. ft. (volume of space) ÷50 cu.ft.=46.1 or 46.100(maximum Btu/Hr the space can support)

WARNING: If the area in which the heater may be operated is smaller than that defined as an unconfined space or if the building is of unusually tight construction, provide adequate combustion and ventilation air by one of the methods described in the National Fuel Gas Coda, ANS Z223.1, Section 5.3 or applicable local codes.

3. Add the Btu/Hr of all fuel burning appliances in the space.

Vent-free heater	Btu/Hr			
Gas water heater*	Btu/Hr	Example:		
Gas furnace	Btu/Hr	Gas water heater	40,000	Btu/Hr
Vented gas heater	Btu/Hr	Vent free heater +	10,000	Btu/Hr
Gas Fireplace logs	Btu/Hr	total =	50,000	Btu/Hr
Other gas appliances* +	Btu/Hr			
Total =	Btu/Hr			

\*Do not include direct-vent gas appliances. Direct-vent draws combustion air from the outdoors and vents to the outdoors.

- 4. Compare the maximum Btu/Hr the space can support with the actual amount of Btu/Hr used.
  - \_\_\_\_\_ Btu/Hr (maximum the space can support)

\_\_\_\_\_ Btu/Hr (actual amount of Btu/Hr used)

Example: 46,100 Btu/Hr(maximum the space can support)

50,000 Btu/Hr(actual amount of Btu/Hr used)

The space in the above example is a confined space because the actual Btu/Hr used is more than the maximum Btu/Hr the space can support.

You must provide additional fresh air. Your options are as follows:

- A. Rework worksheet, adding the space of an adjoining room. If the extra space provides an unconfined space, remove door to adjoining room or add ventilation grills between rooms. See *Ventilation Air From Inside Building*, page 5.
- B. Vent room directly to the outdoors. See Ventilation Air From Outdoors, page 6.
- C. Install a lower Btu/Hr heater, if lower Btu/Hr size makes room unconfined.

If the actual Btu/Hr used is less than the maximum Btu/Hr the space can support, the space is an unconfined space. You will need no additional fresh air ventilation.

## AIR FOR COMBUSTION AND VENTILATION

#### Continued

#### **VENTILATION AIR**

Ventilation Air From Inside Building:

This fresh air would come from an adjoining unconfined space. When ventilating to an adjoining unconfined space, you must provide two permanent openings: one within 12" of the ceiling and one within 12" of the floor on the wall connecting the two spaces (see options 1 and 2, Figure 2). You can also remove door into adjoining room (see option 3, Figure 2). Follow the National Fuel Gas Code NFPA 54/ANS Z223.1. Section 5.3, Air for Combustion and Ventilation for required size of ventilation grills or ducts

**A WARNING:** Rework worksheet, adding the space of the adjoining unconfined space. The combined spaces must have enough fresh air to supply all appliances in both spaces.

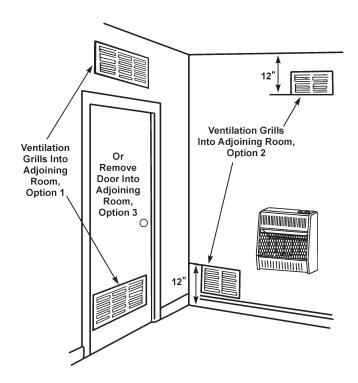


Figure 2-Ventilation Air from Inside Building

#### **VENTILATION AIR**

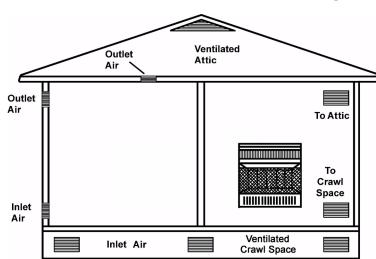


Figure 3-Ventilation Air from Outdoors

#### INSTALLATION

NOTICE: This heater is intended for use as supplemental heat. Use this heater along with your primary heating system. Do not install this heater as your primary heat source. If you have a central heating system, you may run system's circulating blower while using heater. This will help circulate the heat throughout the house. In the event of a power outage, you can use this heater as your primary heat source.

**WARNING:** A qualified service person must install heater. Follow all local codes.

#### **CHECK GAS TYPE**

Use only natural gas. If your gas supply is not natural, do not install heater. Call dealer where you bought heater for proper type heater.

#### **INSTALLATION NEEDS**

Before installing heater, make sure you have the items listed below.

- piping (check local codes)
- sealant (resistant to natural gas)
- equipment shutoff valve\*
- ground joint union
- test gauge connection\*
- sediment trap
- tee joint
- pipe wrench

\*A CSA/AGA design-certified equipment shutoff valve with 1/8" NPT tap is an acceptable alternative to test gauge connection. Purchase the optional CSA/AGA design certified equipment shutoff valve from your dealer. See Accessories, page 17.

#### LOCATING HEATER

This heater is designed to be mounted on a wall.

For convenience and efficiency, install heater

- where there is easy access for operation, inspection, and service.
- in coldest part of room.

#### Ventilation Air From Outdoors

Provide extra fresh air by using ventilation grills or ducts: You must provide two permanent openings: one within 12" of the ceiling and one within 12" of the floor.

Connect these items directly to the outdoors or spaces open to the outdoors. These spaces include attics and crawl spaces. Follow the National Fuel Gas Code NFPA 54/ANS Z223.1, Section 5.3. Air for Combustion and Ventilation for required size of ventilation grills or ducts. IMPORTANT: Do not provide openings for inlet or outlet air into attic if attic has a thermostat-controlled power vent. Heated air entering the attic will activate the power vent.

**A** CAUTION: If you install the heater in a home garage

- heater pilot and burner must be at least 18 inches above floor.
- locate heater where moving vehicle will not hit it.

**WARNING:** Never install the heater

- in a bathroom.
- in a recreational vehicle.
- where curtains, furniture, clothing, or other flammable objects are less than 36 inches from the front, top, or sides of the heater.
- as a fireplace insert.
- in high traffic areas.
- in windy or drafty areas.

A CAUTION: This heater creates warm air currents. These currents move heat to wall surfaces next to heater. Installing heater next to vinyl or cloth wall coverings or operating heater where impurities (such as tobacco smoke, aromatic candles, cleaning fluids, oil or kerosene lamps, etc.) in the air exist may discolor walls.

warning: Maintain the minimum clearances shown in Figure 4. If you can, provide greater clearances from floor, ceiling, and joining wall.

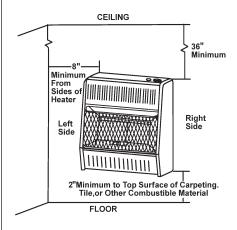


Figure 4 -Mounting Clearances
As Viewed From Front Of Heater

## FASTENING HEATER TO WALL Mounting Bracket

The mounting bracket is located on back panel of heater (see Figure 5). It has been taped there for shipping. Remove mounting bracket from back panel.

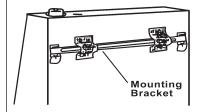


Figure 5 -Mounting Bracket Location

## Removing Lower Front Panel Of Heater

- Remove two screws near bottom corners of lower front panel.
- Pull bottom of lower front panel forward, then down (see Figure 6).

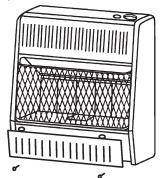


Figure 6 - Removing Lower Front Panel Of Heater

## Methods For Attaching Mounting Bracket To Wall

Only use last hole on each end of mounting bracket to attach bracket to wall. Attach mounting bracket to wall only in one of two ways:

- 1. Attaching to wall stud
- 2. Attaching to wall anchor

Attaching to Wall Stud: This method provides the strongest hold. Insert mounting screws through mounting bracket and into wall studs.

Attaching to Wall Anchor: This method allows you to attach mounting bracket to hollow walls (wall areas between studs) or to solid walls (concrete or masonry). Decide which method better suits your needs. Either method will provide a secure hold for the mounting bracket.

#### Marking Screw Locations

1. Tape mounting bracket to wall where heater will be located. Make sure mounting bracket is level.

WARNING: Maintain minimum clearances shown in Figure 8. If you can, provide greater clearances from floor and joining wall.

2. Mark screw locations on wall. (see Figure 7)

**Note:** Only mark last hole on each end of mounting bracket. Insert mounting screws through these holes only.

3. Remove tape and mounting bracket from wall.

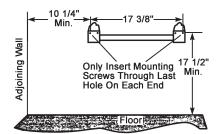


Figure 7 - Mounting Bracket Clearances

## Attaching Mounting Bracket To Wall

Note: Wall anchors, mounting screws, and spacers are in hardware package. The hardware package is provided with heater. Attaching to Wall Stud Method For attaching mounting bracket to wall studs

- 1. Drill holes at marked locations using 9/64" drill bit.
- Place mounting bracket onto wall. Line up last hole on each end of bracket with holes drilled in wall.
- 3. Insert mounting screws through bracket and into wall studs.
- 4. Tighten screws until mounting bracket is firmly fastened to wall studs.

## Attaching to Wall Anchor Method

For attaching mounting bracket to hollow walls (wall areas between studs) or solid walls (concrete or masonry)

- Drill holes at marked locations using 5/16" drill bit. For solid walls (concrete or masonry), drill at least 1" deep.
- 2. Fold wall anchor as shown in Figure 8 below.



Figure 8 - Folding Anchor

- Insert wall anchor (wings first) into hole. Tap anchor flush to wall.
- For thin walls (1/2" or less), insert red key into wall anchor. Push red key to "pop" open anchor wings. (see Figure 9).

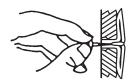


Figure 9 - Popping Open Anchor Wing For Thin Walls

- Place mounting bracket onto wall. Line up last hole on each end of bracket with wall anchors.
- 6. Insert mounting screws through bracket and into wall anchors.
- 7. Tighten screws until mounting bracket is firmly fastened to wall.

hammer key! For thick walls (over 1/2" thick) or solid walls, do not pop open wings.

## Placing Heater on Mounting Bracket

- Locate two horizontal slots on back panel of heater (see Figure 10).
- Place heater onto mounting bracket. Slide horizontal slots onto stand-out tabs on mounting bracket.

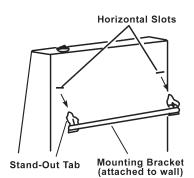


Figure 10 - Mounting Heater Onto Mounting Bracket

## Installing Bottom Mounting Screws

- 1. Locate bottom mounting hole. This hole is near bottom on back panel of heater (see Figure 11).
- 2. Mark screw locations on wall.
- 3. Remove heater from mounting bracket.

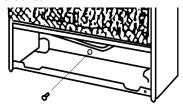


Figure 11 - Installing Bottom Mouting Screw

- 4. If installing bottom mounting screw into hollow or solid wall, install wall anchors. Follow steps 1 through 4 under Attaching to Wall Anchor Method. If installing bottom mounting screw into wall stud, drill holes at marked locations using 9/64" drill bit.
- 5. Replace heater onto mounting bracket.
- Place spacers between bottom mounting holes and wall anchor or drilled hole.
- Hold spacer in place with one hand. With other hand, insert mounting screw through bottom mounting hole and spacer. Place tip of screw in opening of wall anchor or drilled hole.
- 8. Tighten screw until heater is firmly secured to wall. Do not over tighten.
- Note: Do not replace lower front panel at this time. Replace lower front panel after making gas connections and checking for leaks (see page 9).

#### **CONNECTING TO GAS SUPPLY**

warning: A qualified service person must connect heater to gas supply. Follow all local codes.

warning: This appliance requires a 3/8" NPT (National Pipe Thread) inlet connection to the pressure regulator.

warning: Never connect heater private (non-utility) gas well. This gas is commonly known as well-head gas.

**IMPORTANT:** Check your gas line pressure before connecting heater to gas line. Gas line pressure must be no greater than 10.5 inches of water. If gas line pressure is higher, heater regulator damage could occur.

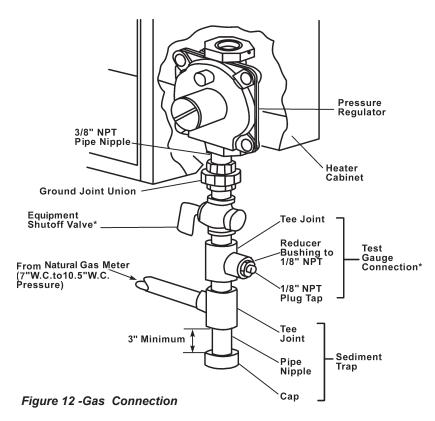
A CAUTION: Use only new, black iron or steel pipe. Internally-tinned copper tubing may be used in certain areas. Check your local codes. Use pipe of large enough diameter to allow proper gas volume to heater. If pipe is too small, undue loss of pressure will occur.

#### **Typical Inlet Pipe Diameters**

All models up to 20,000 BTU's use 3/8" or greater pipe;

All models 25,000 BTU's and higher, use 1/2" or greater pipe.

Installation must include an equipment shutoff valve, union, and plugged 1/8" NPT tap. Locate NPT tap within reach for test gauge hook up. NPT tap must be upstream from heater (see Figure 12).



\*A CSA/AGA design-certified equipment shutoff valve with 1/8" NPT tap is an acceptable alternative to test gauge connection. Purchase the optional CSA/AGA design-certified equipment shutoff valve from your dealer. See Accessories, page 17.

**IMPORTANT:** Install an equipment shutoff valve in an accessible location. The equipment shutoff valve is for turning on or shutting off the gas to the appliance.

Apply pipe joint sealant lightly to male threads. This will prevent excess sealant from going into pipe. Excess sealant in pipe could result in clogged heater valves.

**CAUTION:** Use pipe joint sealant that is resistant to natural gas.

Install sediment trap in supply line as shown in Figure 12. Locate sediment trap where it is within reach for cleaning. Locate sediment trap where trapped matter is not likely to freeze. A sediment trap traps moisture and contaminants. This keeps them from going into heater controls. If sediment trap is not installed or is installed wrong, heater may not run properly.

**IMPORTANT:** Hold pressure regulator with wrench when connecting it to gas piping and/or fittings.

#### **CHECKING GAS** CONNECTIONS

**WARNING:** Test all gas piping and connections for leaks after installing or servicing. Correct all leaks at once.

**WARNING:** Never use an open flame to check for a leak. Apply a mixture of liquid soap and water to all joints. Bubbles forming show a leak. Correct all leaks at once.

#### **Pressure Testing Gas Supply** Piping System Test Pressures In Excess Of 1/2 PSIG (3.5 K Pa)

- 1. Disconnect appliance with its appliance main gas valve (control valve) and equipment shutoff valve from gas supply piping system. Pressures in excess of 1/2 psig will damage heater regulator.
- 2. Cap off open end of gas pipe where equipment shutoff valve was connected.
- 3. Pressurize supply piping system by either using compressed air or opening main gas valve located on or near gas meter.
- 4. Check all joints of gas supply piping system. Apply mixture of liguid soap and water to gas joints. Bubbles forming show a leak.
- 5. Correct all leaks at once.
- 6. Reconnect heater and equipment shutoff valve to gas supply. Check reconnected fittings for leaks.

#### Test Pressures Equal To or Less Than 1/2 PSIG (3.5 K Pa)

- 1. Close equipment shutoff valve (see Figure 13).
- 2. Pressurize supply piping system by either using compressed air or opening main gas valve located on or near gas meter.
- 3. Check all joints from gas meter to equipment shutoff valve (see Figure 14). Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 4. Correct all leaks at once.

#### Pressure Testing Heater Gas Connections

- 1. Open equipment shutoff valve (see Figure 13).
- 2. Open main gas valve located on or near gas meter.
- 3. Make sure control knob of heater is in the OFF position.
- 4. Check all joints from equipment shutoff valve to control valve (see Figure 14). Apply mixture of liquid soap and water to gas joints. Bubbles forming show a leak.
- 5. Correct all leaks at once.
- 6. Light heater (see Operating Heater, pages 10,11 and 12) Check the rest of the internal ioints for leaks.
- 7. Turn off heater (see To Turn Off Gas to Appliance, pages 11 and
- 8. Replace lower front panel.

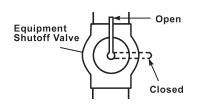


Figure 13-Equipment Shutoff Valve

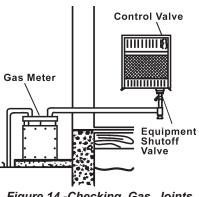


Figure 14 - Checking Gas Joints

**WARNING:** Do not 4 over tighten gas connections.

#### OPERATING YOUR HEATER

#### ■FOR YOUR SAFETY■ **READ BEFORE LIGHTING**

WARNING: If you do follow these instructions exactly, a fire or explosion may result causing property damage personal injury or loss of life.

- A. When lighting the pilot, follow these instructions exactly.
- B. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician or gas supplier. Force or attempted repair may result in a fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

#### OPERATING YOUR HEATER

# Manual Control Models ■LIGHTING■ INSTRUCTIONS

- STOP! Read the safety information on the side of heater.
- 2. Check that gas supply to heater is on.
- Push in gas control knob slightly and turn clockwise to the OFF position (see Figure 15).

**NOTE**: Knob cannot be turned from "PILOT" to "OFF" unless knob is pushed in slight ly. Do not force.

- 4. Wait five (5) minutes to clear out any air. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information on the side of the heater. If you do not smell gas, go to the next step.
- Push in gas control knob slightly and turn counterclockwise to "PILOT/IGN" and depress for five(5) seconds

**NOTE:** The first time that the heater is operated after connecting the gas supply, the control knob should be depressed for about thirty (30) seconds. This will allow air to bleed from the gas system.

 With control knob pressed in, push down and release the ignitor button. This will light pilot. If needed, keep pressing ignitor button until pilot lights.

**NOTE:** If pilot does not stay lit, refer to Troubleshooting, pages 14 through 16. Also contact a qualified service person or gas supplier for repairs. Until repairs are made, light pilot with match. To light pilot with match, see Manual Lighting Procedure.

- 7. Keep control knob pressed in for thirty (30) seconds after lighting pilot. After 30 seconds, release control knob.
- If control knob does not pop up when released, contact a qualified service person or gas supplier for repairs.

NOTE: If pilot goes out, repeat steps 3 through 7. Wait one (1) minute before lighting pilot again 8. Turn control knob counterclockwise to desired heating level. The main burner should light. Set control knob to any heat level between HI and LO.

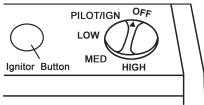


Figure 15 - Control Knob In The OFF Position

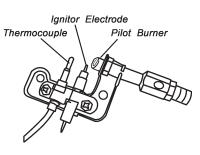


Figure 16 - Pilot

## ■TO TURN OFF■ GAS TO APPLIANCE

#### **Shutting Off Heater**

- Turn control knob clockwise
   to the OFF position.
- 2. Turn off all electric power to the appliance if service is to be performed.

## Shutting Off Burner Only (Pilot Stays Lit)

Turn control knob clockwise  $\curvearrowright$  to the PILOT/IGN position.

## PROCEDURE

- Remove lower front panel (see Figure 6 page 7)
- 2. Follow steps 1 through 5 under *Lighting Instructions*.
- With control knob pressed in, strike match. Hold match to pilot until pilot lights.
- Keep control knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release control knob.Follow step 8 under Lighting Instructions.
- 5. Replace lower front panel.

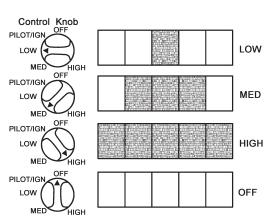


Figure 17 - Burner Patterns

### OPERATING HEATER

## PROCEDURE

- 1. Remove lower front panel (see Figure 7 page 7).
- 2. Follow steps through 5 under Lighting Instructions on page11.
- With control knob pressed in, strike match. Hold match to pilot until pilot lights.
- Keep control knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release control knob.Follow step 8 under Lighting Instuctions on page 11.
- 5. Replace lower front panel.

#### INSPECTING BURNER

Check pilot flame pattern and burner flame pattern often.

#### PILOT FLAME PATTERN

Figure 19 shows a correct pilot flame pattern. Figure 20 shows an incorrect pilot flame pattern. The incorrect pilot flame is not touching thermocouple. This will cause the thermocouple to cool. When the thermocouple cools, the heater will shut down. If pilot flame pattern is incorrect, as shown in Figure 20.

- turn heater off (see To Turn Off Gas to Appliance. pages 11,12
- see Troubleshooting. pages 13 through 18.

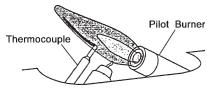


Figure 19 - Correct Pilot Flame Pattern

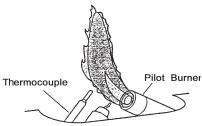


Figure 20 - Incorrect Pilot Flame Pattern

#### **BURNER FLAME PATTERN**

Figure 21 shows a correct burner flame pattern. Figure 22 shows an incorrect burner flame pattern.

If burner flame pattern is incorrect, as shown in Figure 22

- turn heater off(see To Turn Off Gas to Appliance page 11)
- see Troubleshooting, pages 13 through 15)

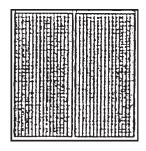


Figure 21 - Correct Burner Flame Pattern

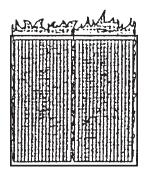


Figure 22 - Incorrect Burner Flame Pattern

## CLEANING AND MAINTENANCE

**WARNING:** turn off heater and let cool before cleaning. or servicing.

CAUTION: you must keep control areas, burner, and circulating air passageways of heater clean. Inspect these areas of heater before each use. Have heater inspected yearly by a qualified service person. Heater may need more frequent cleaning due to excessive lint from carpeting, bedding material, pet hair, etc.

#### **ODS/PILOT AND BURNER**

 Use a vacuum cleaner, pressurized air, or a small, soft bristled brush to clean.

## CLEANING BURNER PILOT AIR INLET HOLE

We recommend that you clean the unit every 2,500 hours of operation or every three months.

We also recommend that you keep the burner tube and pilot assembly clean and free of dust and dirt. To clean these parts we recommend using compressed air no greater than 30 PSI. Your local computer store, hardware store or home center may carry compressed air in a can. You can use a vacuum cleaner in the blow position. If using compressed air in a can, please follow the directions on the can, you could damage the pilot assembly.

- Shut off the unit, including the pilot. Allow the unit to cool for at least thirty minutes.
- 2. Inspect burner, and pilot for dust and dirt.
- 3. Blow air through the ports/slots and holes in the bumer.

Also clean the pilot assembly. A yellow tip on the pilot flame indicates dust and dirt in the pilot assembly. There is a small pilot air inlet hole about two inches from where the pilot flame comes out of the pilot assembly (see Figure 23). With the unit off , lightly blow air through the air inlet hole. You may blow through a drinking straw if compressed air is not available.

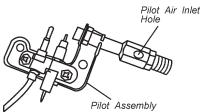


Figure 23 - Pilot Air Inlet Hole

#### CABINET

#### Air Passageways

Use a vacuum cleaner or pressurized air to clean.

#### **Exterior**

 Use a soft cloth dampened with a mild soap and water mixture.
 Wipe the cabinet to remove dust.

#### **TROUBLESHOOTING**

**Note:** All troubleshooting items are listed in order of operation.

**WARNING:** Only a qualified service person should service and repair heater.

A CAUTION: Never use a wire, needle, or similar object to clean ODS/pilot. This can damage ODS/pilot unit.

OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY
When ignitor button is pressed and control knob is pressed in and turned	Ignitor electrode is positioned wrong.	Replace ignitor.
to the PILOT position, there is no	Ignitor electrode is broken.	2. Replace ignitor.
spark at ODS/pilot.	<ol> <li>Ignitor electrode is not connected to ignitor cable.</li> </ol>	3. Reconnect ignitor cable.
	4. Ignitor cable is pinched or wet.	<ol> <li>Free ignitor cable if pinched by any metal or tubing. Keep ignitor cable dry.</li> </ol>
	5. Broken ignitor cable.	5. Replace ignitor cable.
	6. Bad piezo ignitor.	6. Replace piezo ignitor.
When ignitor button is pressed and control knob is press in and turned to	Gas supply turned off or equipment shutoff valve is closed.	Turn on gas supply of open equipment shutoff valve.
the PILOT position, there is a spark	Control knob not fully pressed in	Fully press in control knob
at ODS/pilot but no ignition.	while pressing ignitor button.	while pressing ignitor button.
	3. Air in gas lines when installed.	<ol> <li>Continue holding down control knob. Repeat igniting operation until air is removed.</li> </ol>
	4. ODS/pilot is clogged.	4. Clean ODS/pilot (see Cleaning and Maintenance, Page 12) or replace ODS/pilot assembly.
	5. Gas regulator setting is not correct.	Replace gas regulator.
	6. Control knob not in PILOT position.	6. Turn control knob to PILOT position.
ODS/pilot lights but flame goes out when control knob is re-	<ol> <li>Control knob is not fully pressed in.</li> <li>Control knob is not pressed in</li> </ol>	Press in control knob fully.     After ODS/pilot lights, keep control
leased.	long enough.	knob pressed in 30 seconds.
	<ol><li>Equipment shutoff valve is not fully open.</li></ol>	3. Fully open equipment shutoff valve.
	4. Thermocouple connection is loose at control valve.	4. Hand tighten until snug, then tighten 1/4 turn more.
	5 Pilot flame is not touching thermocouple, This allows thermocouple to cool, causing pilot flame to go out. This problem could be caused by one or both of the following:  A) Low gas pressure  B) Dirty or partially clogged ODS/ pilot	<ol> <li>A) Contact local gas company.</li> <li>B) Clean ODS/pilot (see Cleaning and Maintenance, Page 12) or replace ODS/pilot assembly.</li> </ol>
	<ul><li>6. Thermocouple damaged.</li><li>7. Control valve damaged.</li></ul>	<ul><li>6. Replace thermocouple.</li><li>7. Contact Dealer or Williams Furnace.</li></ul>

#### **TROUBLESHOOTING**

Continued				
OBSERVED PROBLEM	POSSIBLE CAUSE	REMEDY		
Burner(s)does not light after ODS/pilot is lit.	<ol> <li>Burner orifice is clogged.</li> <li>Burner orifice diameter is too small.</li> </ol>	<ol> <li>Clean burner orifice (see Cleaning and Maintenance, Page 12) or replace burner orifice.</li> <li>Replace burner orifice.</li> </ol>		
	3. Inlet gas pressure is too low.	3. Contact local gas company.		
Delayed ignition of burner(s).	<ol> <li>Manifold pressure is too low.</li> <li>Burner orifice is clogged.</li> </ol>	<ol> <li>Contact local natural gas company.</li> <li>Clean burner (see <i>Cleaning and Maintenance</i>, Page 12) or replace burner orifice.</li> </ol>		
Burner backfiring during combustion.	<ol> <li>Burner orifice is clogged or damaged.</li> <li>Burner is damaged.</li> </ol>	<ol> <li>Clean burner orifice (see Cleaning and Maintenance, Page 12) or replace.</li> <li>Contact Dealer or Williams</li> </ol>		
	3. Gas regulator is defective.	Furnace.  3. Replace gas regulator.		
Burner plaque(s) does not glow.	<ol> <li>Plaque damaged.</li> <li>Inlet gas pressure is too low.</li> </ol>	<ol> <li>Replace burner.</li> <li>Contact local gas company.</li> </ol>		
	<ol><li>Control knob set between locked positions.</li></ol>	<ol><li>Turn control knob until it locks at desired setting.</li></ol>		
Slight smoke or odor during initial operation.	Residues from manufacturing processes.	Problem will stop after a few hours of operation.		
Heater produces clicking/ticking noise just after burner is lit or shut off.	Metal is expanding while heating or contracting while cooling.	This is common with most heaters. If noise is excessive, contact qualified service person.		
White powder residue forming within burner box or on adjacent walls or furniture.	When heated, the vapors from furniture polish, wax, carpet cleaners, etc. turn into white powder residue.	Turn heater off when using furniture polish, wax, carpet cleaner, or similar products.		

#### **TROUBLESHOOTING**

#### Continued

#### **WARNING:** If you smell gas:

- Shut off gas supply.
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

**IMPORTANT:** Operating heater where impurities in air exist may create odors. Cleaning supplies, paint, paint remover, cigarette smoke, cements and glues, new carpet or textiles, etc., create fumes. These fumes may mix with combustion air and create odors.

OBSERVED PROBLEM		POSSIBLE CAUSE		REMEDY
Heater produces unwanted odors.	1.	Heater is burning vapors from paint, hair spray, glues, etc. (See IMPORTANT statement above).	1.	Ventilate room. Stop using odor causing products while heater is running.
	2.	Gas leak. See Warning Statement at top of page.	2.	Locate and correct all leaks(see Checking Gas Connections, page 10).
Heater shuts off in use (ODS operates).	1.	Not enough fresh air is available.		Open window and/or door for ventilation.
	2.	Low line pressure.	2.	Contact local gas company.
	3.	ODS/pilot is partially clogged.	3.	Clean ODS/pilot (see Cleaning page 12).
Gas odor even when control knob is in OFF position.	1.	Gas leak. See Warning Statement at top of page.	1.	Locate and correct all leaks(see Checking Gas Connections, page 10).
	2.	Control valve is defective.	2.	Contact Dealer or Williams Furnace.
Gas odor exists during combustion.	1.	Foreign matter between control valve and burner.	1.	Take apart gas tubing and remove foreign matter.
	2.	Gas leak. See Warning Statement at top of page.	2.	Locate and correct all leaks (see Checking Gas Connections, page 10).
Moisture/condensation noticed on windows.	1.	Not enough combustion/ventilation air.	1.	Refer to Air for Combustion and Ventilation Requirements, page 4.

#### **SPECIFICATIONS**

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Btu(available) 7,000/18,000/30,000
Gas Type Natural Only
Ignition Piezo
Pressure Regulator setting 6"W.C.

Inlet Gas Pressure\* (inches of water)

 Maximum
 10.5"

 Minimum
 7"

Dimensions, Inches (HxWxD)  $23 \ 1/2 \times 26 \ 5/8 \times 8$  Heater  $25 \ 3/4 \times 28 \ 1/2 \times 9 \ 1/4$ 

Carton

Weight (pounds) 30 Heater 35

Shipping

**Note:** Dimensions listed are outer most points on the heater (includes control knobs and grill). \* For purposes of input adjustment.

#### REPLACEMENT PARTS

**Note:** Use only original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

#### PARTS UNDER WARRANTY

Contact authorized dealer from whom you purchased this product. If they are unable to supply original replacement part(s), call the number on the front of this manual. When contacting your dealer or Williams Furnace, have ready:

- your name
- your address
- model and serial numbers of your heater
- how heater was malfunctioning
- type of gas used (propane/LP or natural gas)
- purchase date
- warranty card

Usually, we will ask you to return the defective part to the factory.

## PARTS NOT UNDER WARRANTY

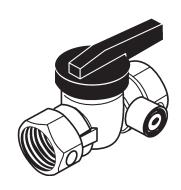
Contact authorized dealers of this product. If they can't supply original replacement part(s), contact Williams Furnace at (909)825-0993.

#### **TECHNICAL SERVICE**

You may have further questions about installation, operation, or troubleshooting. If so, contact Williams Furnace at (909)825-0993.

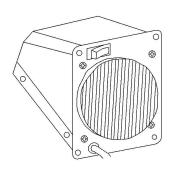
#### **ACCESSORIES**

Purchase these heater accessories from your local dealer. If they can not supply these accessories, contact Williams Furnace for information. You can also write to the address listed on the front of this manual.



#### **EQUIPMENT SHUTOFF VALVE**

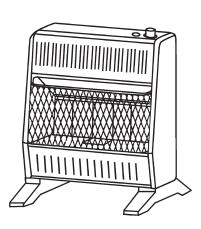
For all models. Equipment shutoff valve with 1/8" NPT tap.



**FAN KIT** 

Optional FAN Kit - 2295

The optional fan kit fits all models noted in this manual. The fan has 3 settings ON/OFF/Auto. The thermostatically controlled fan improves heater efficiency and includesinstallation and operating instructions.



#### FLOOR MOUNTING STAND

For locating heater on the floor away from a wall. Complete installation instructions provided with floor mounting stand.

# **ILLUSTRATED PARTS BREAKDOWN** 3096542 29 4 (See Detail) TO"B1" **ODS Pilot Assembly Burner Assembly** 17

# PARTS LIST 3096542

This list contains replaceable parts for your heater. When ordering replacement parts, follow the instructions listed under Replacement Parts on page 16 of this manual.

KEY	PART		
NO.	NUMBER	DESCRIPTION	QTY
1	MB10051	Cabinet Assembly	1
2	MB09051	Lower Front Panel Assembly	1
3	MB11051	Reflector Unit	1
4	MB19001	Burner Assembly	1
5	ND1206x400x9	ODS Pilot Assembly	1
5-1	ND0803-4	Thermocouple	1
5-2	ND0807	Ignitor Electrode	1
6	ML026-01	ODS Mounting Bracket	1
7	ML069-02	Self Tapping Screw	14
8	NV2020-14	Control Valve	1
9	ML073-01	Ignitor Line	1
10	ML028-01	Control Valve Bracket	1
11	ML029-01	Control Valve Fixed Nut	1
12	ML030-01	Control valve main inlet nut	1
13	MB40001	Main Inlet Tube Assembly	1
14	MB40002	ODS Gas Line Assembly	1
15	MB40003	Burner Gas Line Assembly C	1
16	MB40012	Burner Gas Line Assembly C1	1
17	MB40013	Burner Gas Line Assembly C2	1
18	MB40004	Burner Gas Line Assembly B	1
19	MB40014	Burner Gas Line Assembly B1	1
20	MB40015	Burner Gas Line Assembly B2	1
21	MB40005	Burner Gas Line Assembly A	1
22	ML090-01	Injector	5
23	ML056-01	"T" Joint	2
24	MB16001	Control Knob Assembly	1
25	MB16003	Control Rod Assembly	1
26	NRV81FIL-6	Pressure Regulator	1
27	96-4Z	Washer	2
28	ML079-01	Self Locking Screw	2
29	MB29001W	Grill Guard	1
30	ML083-03	Ignitor Assembly	1
31	MB060-01	Mounting Bracket Assembly	1
32	ML105-01	ODS Upper Deflector	1
	P/	ARTS AVAILABLE NOT SHOWN	
	MB28001	Assembly Hardware	1
	ML070-05W	CSA/AGA Label	1
	ML071-01 ML072-01	Gas Instruction Decal Inside Warning Label	1
	IVILU12-UI	moide warning Laber	'

#### WARRANTY INFORMATION

#### Keep This Warranty

**IMPORTANT:** We urge you to fill your warranty registration card within TEN(10) days of date of installation, complete with the entire serial number which can be found on the rating plate. Retain this portion of the card for your record. Always specify model and serial numbers when communicating with customer service.

We reserve the right to amend these specifications at any time without notice. The only warranty applicable is our standard written warranty. We make no other warranty, expressed or implied.

#### LIMITED WARRANTY:

Williams Furnace Co. warrants this product to be free from defects in materials and components for ONE (1) year from the date of first purchase, provided that the product has been properly installed, operated and maintained in accordance with all applicable instructions, to make a claim under this warranty, the Bill of Sale or cancelled check must be presented.

#### **RESPONSIBILITY OF OWNER**

This warranty is extended only to the original retail purchaser. This warranty covers the cost of part(s) required to restore this heater to proper operating condition. Warranty part(s) MUST be obtained through authorized dealers of this product and/or Williams Furnace Co. who will provide original factory replacement parts. Failure to use original factory replacement parts voids this warranty. The heater MUST be installed by a qualified installer in accordance with all local codes and instructions furnished with the unit.

#### WHAT IS NOT COVERED

This warranty does not apply to parts that are not in original condition because of normal wear and tear or parts that fail or become damaged as a result of misuse, accidents, lack of proper maintenance or defects caused by improper installation. Travel, diagnostic cost, labor, transportation and any and all such other costs related to repairing a defective heater will be the responsibility of the owner.

TO THE FULL EXTENT ALLOWED BY THE LAW OF THE JURISDICTION THAT GOVERNS THE SALE OF THE PRODUCT, THIS EXPRESS WARRANTY EXCLUDES ANY AND ALL OTHER EXPRESSED WARRANTIES AND LIMITS THE DURATION OF ANY AND ALL IMPLIED WARRANTIES. INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO ONE (1) YEAR ON ALL COMPONENTS FROM THE DATE OF FIRST PURCHASE. Williams Furnace Co.'s LIABILITY IS HEREBY LIMITED TO THE PURCHASE PRICE OF THE PRODUCT AND WIlliams Furnace Co. SHALL NOT BE LIABLE FOR ANY OTHER DAMAGES WHATSOEVER INCLUDING INDIRECT. INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow a limitation on how long an implied warranty lasts or an exclusion or limitation of accidental or consequential damages, the above limitation on implied warranties, or exclusion or limitation on damages may not apply to you.

This warranty gives you specific legal right, and you may also have other rights that vary from state to state.