IMPORTANT NOTE:
Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.
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## Installation Manual

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Read Safety Precautions Before Installation
Incorrect installation due to ignoring instructions can cause serious damage or injury.

The seriousness of potential damage or injuries is classified as either a WARNING or CAUTION.

This symbol indicates that ignoring instructions may cause death or serious injury.

This symbol indicates that ignoring instructions may cause moderate injury to your person, or damage to your unit or other property.

This symbol indicates that you must never perform the action indicated.

WARNING

- When connecting refrigerant piping, do not let substances or gases other than the specified refrigerant enter the unit. The presence of other gases or substances will lower the unit's capacity, and can cause abnormally high pressure in the refrigeration cycle. This can cause explosion and injury.

- Do not allow children to play with the air conditioner. Children must be supervised around the unit at all times.

1. Installation must be performed by qualified personnel, according to the installation instructions. Defective installation can cause water leakage, electrical shock, or fire. (In North America, installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.)

2. Contact an authorized service technician for repair or maintenance of this unit.

3. Only use the included accessories, parts, and specified parts for installation. Using non-standard parts can cause water leakage, electrical shock, fire, and can cause the unit to fail.

4. Install the unit in a firm location that can support the unit's weight. If the chosen location cannot support the unit's weight, or the installation is not done properly, the unit may drop and cause serious injury and damage.

5. For all electrical work, follow all local and national wiring standards, regulations, and the Installation Manual. You must use an independent circuit and single outlet to supply power. Do not connect other appliances to the same outlet. Insufficient electrical capacity or defects in electrical work can cause electrical shock or fire.
WARNING

6. For all electrical work, use the specified cables. Connect cables tightly, and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections can overheat and cause fire, and may also cause shock.

7. All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to heat up, catch fire, or cause electrical shock.

8. In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended.

9. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

10. This appliance can be used by children aged from 8 years and above and persons with reduced Physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

CAUTION

1. Do not install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, it may cause fire.

2. Do not operate your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water can cause electrical components to short circuit.

1. The product must be properly grounded at the time of installation, or electrical shock may occur.

2. Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.

Note about Fluorinated Gasses

1. This air-conditioning unit contains fluorinated gasses. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself.

2. Installation, service, maintenance and repair of this unit must be performed by a certified technician.

3. Product uninstallation and recycling must be performed by a certified technician.

4. If the system has a leak-detection system installed, it must be checked for leaks at least every 12 months.

5. When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.
The air conditioning system comes with the following accessories. Use all of the installation parts and accessories to install the air conditioner. Improper installation may result in water leakage, electrical shock and fire, or cause the equipment to fail.

<table>
<thead>
<tr>
<th>Name</th>
<th>Shape</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mounting plate</td>
<td><img src="image1" alt="Mounting plate" /></td>
<td>1</td>
</tr>
<tr>
<td>Wall anchor</td>
<td><img src="image2" alt="Wall anchor" /></td>
<td>5</td>
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<tr>
<td>Mount plate attachment screws</td>
<td><img src="image3" alt="Mount plate attachment screws" /></td>
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<tr>
<td>Remote control</td>
<td><img src="image4" alt="Remote control" /></td>
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<tr>
<td>Remote holder attachment screws</td>
<td><img src="image5" alt="Remote holder attachment screws" /></td>
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<td>Remote control holder</td>
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<tr>
<td>AAA battery</td>
<td><img src="image7" alt="AAA battery" /></td>
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<tr>
<td>Seal</td>
<td><img src="image8" alt="Seal" /></td>
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<tr>
<td>Drain Joint (optional)</td>
<td><img src="image9" alt="Drain Joint (optional)" /></td>
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Optional Parts

---

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<thead>
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<th>Name</th>
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<tr>
<td>Installation manual</td>
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<td>Remote control manual</td>
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<td>Refrigerant lines</td>
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<td>1/4 in</td>
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<tr>
<td></td>
<td></td>
<td>3/8 in</td>
</tr>
<tr>
<td>Gas side</td>
<td><img src="image" alt="Gas Side" /></td>
<td>3/8 in</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1/2 in</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5/8 in</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3/4 in</td>
</tr>
</tbody>
</table>

**IMPORTANT NOTE:**
Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.

**Refrigerant lines:**
Sold separately, check model specifications for the right size for your unit.
Installation Summary - Indoor Unit

1. Select Installation Location (Page 11)

2. Determine Wall Hole Position (Page 12)

3. Attach Mounting Plate (Page 12)

4. Drill Wall Hole (Page 12)
5. Connect Piping (Page 20)
6. Connect Wiring (Page 16)
7. Prepare Drain Hose (Page 15)
8. Wrap Piping and Cable (not applicable for some locations in the US) (Page 18)
9. Mount Indoor Unit (Page 18)
**Unit Parts**

**NOTE:** The installation must be performed in accordance with the requirement of local and national standards. The installation may be slightly different in different areas.

1. Wall Mounting Plate
2. Front Panel
3. Louver
4. Functional Filter (On Front of Main Filter - Some Units)
5. Drainage Pipe
6. Signal Cable
7. Refrigerant Piping
8. Remote Controller
9. Remote controller Holder (Some Units)
10. Outdoor Unit Power Cable (Some Units)

**NOTE ON ILLUSTRATIONS**

Illustrations in this manual are for explanatory purposes. The actual shape of your indoor unit may be slightly different.
Step 1: Select installation location

Before installing the indoor unit, you must choose an appropriate location. The following are standards that will help you choose an appropriate location for the unit.

**Proper installation locations meet the following standards:**

- Good air circulation
- Convenient drainage
- Noise from the unit will not disturb other people
- Firm and solid—the location will not vibrate
- Strong enough to support the weight of the unit
- A location at least three feet from all other electrical devices (e.g., TV, radio, computer)

**DO NOT install unit in the following locations:**

- Near any source of heat, steam, or combustible gas
- Near flammable items such as curtains or clothing
- Near any obstacle that might block air circulation
- Near the doorway
- In a location subject to direct sunlight

**PRIOR TO INSTALLATION**

Before installing the indoor unit, refer to the label on the product box to make sure that the model number of the indoor unit matches the model number of the outdoor unit.

**NOTE ABOUT WALL HOLE:**

If there is no fixed refrigerant piping:

While choosing a location, be aware that you should leave ample room for a wall hole (see **Drill wall hole for connective piping** step) for the signal cable and refrigerant piping that connect the indoor and outdoor units. The default position for all piping is the right side of the indoor unit (while facing the unit). However, the unit can accommodate piping to both the left and right.
Refer to the following diagram to ensure proper distance from walls and ceiling:

![Diagram showing distance from walls and ceiling](image)

**Step 2: Attach mounting plate to wall**

The mounting plate is the device on which you will mount the indoor unit.

1. Remove the screw that attaches the mounting plate to the back of the indoor unit.
2. Place the mounting plate against the wall in a location that meets the standards in the **Select Installation Location** step. (See **Mounting Plate Dimensions** for detailed information on mounting plate sizes.)
3. Drill holes for mounting screws in places that:
   - have studs and can support the weight of the unit
   - correspond to screw holes in the mounting plate
4. Secure the mounting plate to the wall with the screws provided.
5. Make sure that mounting plate is flat against the wall.

**Step 3: Drill wall hole for connective piping**

You must drill a hole in the wall for refrigerant piping, the drainage pipe, and the signal cable that will connect the indoor and outdoor units.

1. Determine the location of the wall hole based on the position of the mounting plate. Refer to **Mounting Plate Dimensions** on the next page to help you determine the optimal position. The wall hole should have a 2.5in diameter at least, and angle slightly toward the outside to facilitate drainage.
2. Using a 2.5in or 3.5in (depending on models) core drill, drill a hole in the wall. Make sure that the hole is drilled at a slight downward angle, so that the outdoor end of the hole is lower than the indoor end by about 1/4" to 1/2". This will ensure proper water drainage. (See **Fig. 3.2**)
3. Place the protective wall cuff in the hole. This protects the edges of the hole and will help seal it when you finish the installation process.

**NOTE FOR CONCRETE OR BRICK WALLS:**

If the wall is made of brick, concrete, or similar material, drill 5mm-diameter (0.2in-diameter) holes in the wall and insert the sleeve anchors provided. Then secure the mounting plate to the wall by tightening the screws directly into the clip anchors.

**CAUTION**

When drilling the wall hole, make sure to avoid wires, plumbing, and other sensitive components.
MOUNTING PLATE DIMENSIONS

Different models have different mounting plates. In order to ensure that you have ample room to mount the indoor unit, the diagrams to the right show different types of mounting plates along with the following dimensions:

- Width of mounting plate
- Height of mounting plate
- Width of indoor unit relative to plate
- Height of indoor unit relative to plate
- Recommended position of wall hole (both to the left and right of mounting plate)
- Relative distances between screw holes

**Correct orientation of Mounting Plate**

![Correct orientations of Mounting Plate]

**NOTE:** When the gas side connective pipe is 5/8" or more, the wall hole should be 3.5 "diameter.
**Step 4: Prepare refrigerant piping**

The refrigerant piping is inside an insulating sleeve attached to the back of the unit. You must prepare the piping before passing it through the hole in the wall. Refer to the **Refrigerant Piping Connection** section of this manual for detailed instructions on pipe flaring and flare torque requirements, technique, etc.

1. Based on the position of the wall hole relative to the mounting plate, choose the side from which the piping will exit the unit.
2. If the wall hole is behind the unit, keep the knock-out panel in place. If the wall hole is to the side of the indoor unit, remove the plastic knock-out panel from that side of the unit. (See **Fig. 3.3**). This will create a slot through which your piping can exit the unit. Use needle nose pliers if the plastic panel is too difficult to remove by hand.

3. Use scissors to cut down the length of the insulating sleeve to reveal about 6 inches of the refrigerant piping. This serves two purposes:
   - To facilitate the **Refrigerant Piping Connection** process
   - To facilitate Gas Leak Checks and enable you to check for dents

4. If existing connective piping is already embedded in the wall, proceed directly to the **Connect Drain Hose** step. If there is no embedded piping, connect the indoor unit’s refrigerant piping to the connective piping that will join the indoor and outdoor units. Refer to the **Refrigerant Piping Connection** section of this manual for detailed instructions.

5. Based on the position of the wall hole relative to the mounting plate, determine the necessary angle of your piping.
6. Grip the refrigerant piping at the base of the bend.
7. Slowly, with even pressure, bend the piping towards the hole. **Do not** dent or damage the piping during the process.

---

**NOTE ON PIPING ANGLE**

Refrigerant piping can exit the indoor unit from four different angles:

- Left-hand side
- Left rear
- Right-hand side (not recommended)
- Right rear

Refer to **Fig. 3.4** for details.

---

**CAUTION**

Be extremely careful not to dent or damage the piping while bending them away from the unit. Any dents in the piping will affect the unit’s performance.
Step 5: Connect drain hose
By default, the drain hose is attached to the lefthand side of unit (when you’re facing the back of the unit). However, it can also be attached to the right-hand side.

1. To ensure proper drainage, attach the drain hose on the same side that your refrigerant piping exits the unit.
2. Attach drain hose extension (purchased separately) to the end of drain hose.
3. Wrap the connection point firmly with Teflon tape to ensure a good seal and to prevent leaks.
4. For the portion of the drain hose that will remain indoors, wrap it with foam pipe insulation to prevent condensation.
5. Remove the air filter and pour a small amount of water into the drain pan to make sure that water flows from the unit smoothly.

NOTE ON DRAIN HOSE PLACEMENT

Make sure to arrange the drain hose according to Fig. 3.5.

🚫 DO NOT  kink the drain hose.
🚫 DO NOT  run the drain hose across the back of the unit. Move hose to the opposite side, if needed.
🚫 DO NOT  put the end of drain hose in water or a container that will collect water.
BEFORE PERFORMING ELECTRICAL WORK, READ THESE REGULATIONS

1. All wiring must comply with local and national electrical codes, and must be installed by a licensed electrician.
2. All electrical connections must be made according to the Electrical Connection Diagram located on the panels of the indoor and outdoor units.
3. If there is a serious safety issue with the power supply, stop work immediately.
4. Power voltage should be within 90-110% of rated voltage. Insufficient power supply can cause malfunction, electrical shock, or fire.
5. The outdoor unit must be powered by a dedicated circuit in your electrical panel, with the correctly sized circuit breaker.
6. An approved electrical disconnect switch must be installed outside between the outdoor unit and the circuit breaker.
7. Make sure to properly ground the air conditioner.
8. Every wire must be firmly connected. Loose wiring can cause the terminal to overheat, resulting in product malfunction and possible fire.
9. Do not let wires touch or rest against refrigerant tubing, the compressor, or any moving parts within the unit.

WARNING

BEFORE PERFORMING ANY ELECTRICAL OR WIRING WORK, TURN OFF THE MAIN POWER TO THE SYSTEM.
Step 6: Wiring connections

The signal cable enables communication and power between the indoor and outdoor units. Use 14 gauge, 4 conductor stranded (not solid core) copper wire.

1. Prepare the cable for connection:
   a. Using wire strippers, strip the rubber jacket from both ends of signal cable to reveal about 1 1/2" of the wires inside.
   b. Strip the insulation from the ends of the wires.
   c. Using wire crimper, crimp u-type lugs on the ends of the wires.

2. Open front panel of the indoor unit.

3. Using a screwdriver, open the wire box cover on the right side of the unit. This will reveal the terminal block.

4. Unscrew the cable clamp below the terminal block and place it to the side.

5. Facing the back of the unit, remove the plastic panel on the bottom left-hand side.

6. Feed the signal wire through this slot, from the back of the unit to the front.

7. Facing the front of the unit, match the wire colors with the labels on the terminal block, connect the u-lug and firmly screw each wire to its corresponding terminal.

8. After checking to make sure every connection is secure, use the cable clamp to fasten the signal cable to the unit. Screw the cable clamp down tightly.

9. Replace the wire cover on the front of the unit, and the plastic panel on the back.

CAUTION

DO NOT MIX UP LIVE AND NULL WIRES
This is dangerous, and can cause the air conditioning unit to malfunction.

WARNING

All wiring must be performed strictly in accordance with local and national wiring codes.
2. Using adhesive vinyl tape, attach the drain hose to the underside of the refrigerant pipes.
3. Using insulation tape, wrap the signal wire, refrigerant pipes, and drain hose tightly together. Double-check that all items are bundled in accordance with Fig. 3.10.

**DO NOT WRAP ENDS OF PIPING**

When wrapping the bundle, keep the ends of the piping unwrapped. You need to access them to test for leaks at the end of the installation process (refer to Electrical Checks and Leak Checks section of this manual).

### Step 8: Mount indoor unit

**If you installed new connective piping to the outdoor unit**, do the following:

1. If you have already passed the refrigerant piping through the hole in the wall, proceed to Step 4.
2. Otherwise, double-check that the ends of the refrigerant pipes are sealed to prevent dirt or foreign materials from entering the pipes.
3. Slowly pass the wrapped bundle of refrigerant pipes, drain hose, and signal wire through the hole in the wall.
4. Hook the top of the indoor unit on the upper hook of the mounting plate.
5. Check that unit is hooked firmly on mounting by applying slight pressure to the left and right-hand sides of the unit. The unit should not jiggle or shift.
6. Using even pressure, push down on the bottom half of the unit. Keep pushing down until the unit snaps onto the hooks along the bottom of the mounting plate.
7. Again, check that the unit is firmly mounted by applying slight pressure to the left and the right-hand sides of the unit.

**DRAIN HOSE MUST BE ON BOTTOM**

Make sure that the drain hose is at the bottom of the bundle. Putting the drain hose at the top of the bundle can cause the drain pan to overflow, which can lead to fire or water damage.

**DO NOT INTERTWINED SIGNAL CABLE WITH OTHER WIRES**

While bundling these items together, do not intertwine or cross the signal cable with any other wiring.
If refrigerant piping is already embedded in the wall, do the following:

1. Hook the top of the indoor unit on the upper hook of the mounting plate.
2. Use a bracket or wedge to prop up the unit, giving you enough room to connect the refrigerant piping, signal cable, and drain hose. Refer to Fig. 3.11 for an example.

3. Connect drain hose and refrigerant piping (refer to Refrigerant Piping Connection section of this manual for instructions).
4. Keep pipe connection point exposed to perform the leak test (refer to Electrical Checks and Leak Checks section of this manual).
5. After the leak test, wrap the connection point with insulation tape.
6. Remove the bracket or wedge that is propping up the unit.
7. Using even pressure, push down on the bottom half of the unit. Keep pushing down until the unit snaps onto the hooks along the bottom of the mounting plate.

UNIT IS ADJUSTABLE

Keep in mind that the hooks on the mounting plate are smaller than the holes on the back of the unit. If you find that you don’t have ample room to connect embedded pipes to the indoor unit, the unit can be adjusted left or right by about 1.25” - 2.0”, depending on the model. (See Fig. 3.12.)
Refrigerant Piping Connection

Note on Pipe Length

The length of refrigerant piping will affect the performance and energy efficiency of the unit. Nominal efficiency is tested on units with a pipe length of 16.5ft. In North America, standard pipe length is 25’. A minimum pipe run of 10 feet is required to minimize vibration & excessive noise. Refer to the table below for specifications on the maximum length and drop height of piping.

Maximum Length and Drop Height of Refrigerant Piping per Unit Model

<table>
<thead>
<tr>
<th>Model</th>
<th>Max Length</th>
<th>Max Drop Height</th>
<th>Add’l Refrigerant</th>
</tr>
</thead>
<tbody>
<tr>
<td>9k &amp; 12k</td>
<td>82 feet</td>
<td>33 feet</td>
<td>0.16/ foot</td>
</tr>
<tr>
<td>18k</td>
<td>99 feet</td>
<td>66 feet</td>
<td>0.16/ foot</td>
</tr>
<tr>
<td>24k</td>
<td>164 feet</td>
<td>82 feet</td>
<td>0.32/ foot</td>
</tr>
</tbody>
</table>

Connection Instructions – Refrigerant Piping

Step 1: Cut pipes

When preparing refrigerant pipes, take extra care to cut and flare them properly. This will ensure efficient operation and minimize the need for future maintenance.

1. Measure the distance between the indoor and outdoor units.
2. Using a pipe cutter, cut the pipe a little longer than the measured distance.

3. Make sure that the pipe is cut at a perfect 90° angle. Refer to Fig. 5.1 for bad cut examples.

![Fig 5.1]

**DO NOT DEFORM PIPE WHILE CUTTING**

Be extra careful not to damage, dent, or deform the pipe while cutting. This will drastically reduce the heating efficiency of the unit.

**Step 2: Remove burrs**

Burrs can affect the air-tight seal of refrigerant piping connection. They must be completely removed.

1. Hold the pipe at a downward angle to prevent burrs from falling into the pipe.
2. Using a reamer or deburring tool, remove all burrs from the cut section of the pipe.

![Fig 5.2]

**Step 3: Flare pipe ends**

Proper flaring is essential to achieve an airtight seal.

1. After removing burrs from cut pipe, seal the ends with PVC tape to prevent foreign materials from entering the pipe.
2. Sheath the pipe with insulating material.
3. Place flare nuts on both ends of pipe. Make sure they are facing in the right direction, because you can't put them on or change their direction after flaring. See Fig. 5.3.

![Fig 5.3]

**4. Remove PVC tape from ends of pipe when ready to perform flaring work.**

**5. Clamp flare form on the end of the pipe. The end of the pipe must extend beyond the edge of the flare form in accordance with the dimensions shown in the table below.**

![Fig 5.4]

<table>
<thead>
<tr>
<th>Pipe gauge</th>
<th>Flaring torque</th>
<th>Flare dimension (A) (Unit: Inch)</th>
<th>Flare shape</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Min.</td>
<td>Max.</td>
</tr>
<tr>
<td>1/4&quot;</td>
<td>14 ft/ lbs</td>
<td>0.33</td>
<td>0.34</td>
</tr>
<tr>
<td>3/8&quot;</td>
<td>18 ft/ lbs</td>
<td>0.52</td>
<td>0.53</td>
</tr>
<tr>
<td>1/2&quot;</td>
<td>26 ft/ lbs</td>
<td>0.64</td>
<td>0.65</td>
</tr>
<tr>
<td>5/8&quot;</td>
<td>34 ft/ lbs</td>
<td>0.76</td>
<td>0.78</td>
</tr>
</tbody>
</table>

![Table 5.1: Torque chart and flaring guide]

Revised 5/14/2020
Instructions for Connecting Piping to Indoor Unit

1. Align the center of the two pipes that you will connect. See Fig. 5.7.

2. Tighten the flare nut as tightly as possible by hand.

3. Using a spanner, grip the nut on the unit tubing.

4. While firmly gripping the nut on the unit tubing, use a torque wrench to tighten the flare nut according to the torque values in the Torque Requirements table below. Loosen the flaring nut slightly, then tighten again.

5. Place flaring tool onto the form.

6. Turn the handle of the flaring tool clockwise until the pipe is fully flared.

7. Remove the flaring tool and flare form, then inspect the end of the pipe for cracks and even flaring.

Step 4: Connect pipes

When connecting refrigerant pipes, be careful not to use excessive torque or to deform the piping in any way. You should first connect the low-pressure pipe, then the high-pressure pipe.

MINIMUM BEND RADIUS

When bending connective refrigerant piping, the minimum bending radius is 4in. See Fig. 5.6.

Torque Requirements

<table>
<thead>
<tr>
<th>Outer Diameter of Pipe (inch)</th>
<th>Tightening Torque (ft/lb)</th>
<th>Add. Tightening Torque (ft/lb)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/4&quot;</td>
<td>11 ft/ lb</td>
<td>12 ft/ lb</td>
</tr>
<tr>
<td>3/8&quot;</td>
<td>18 ft/ lb</td>
<td>20 ft/ lb</td>
</tr>
<tr>
<td>1/2&quot;</td>
<td>25 ft/ lb</td>
<td>26 ft/ lb</td>
</tr>
<tr>
<td>5/8&quot;</td>
<td>33 ft/ lb</td>
<td>35 ft/ lb</td>
</tr>
</tbody>
</table>

Note: Use of an approved refrigerant sealant is recommended for all flare joint connections.

DO NOT USE EXCESSIVE TORQUE

Excessive force can break the nut or damage the refrigerant piping. You must not exceed torque requirements shown in the table above.
Install Outdoor Unit
(see separate manual)

When you have finished installing all indoor air handlers, proceed to installation of the outdoor unit. Complete installation instructions and startup procedures are given in the outdoor unit installation manual. Copies are always available at AlpineHomeAir.com by searching your unit's model number and scrolling to Documents.
The design and specifications are subject to change without prior notice for product improvement.