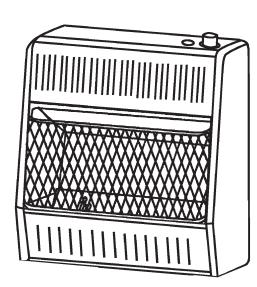
# **WILLIAMS**

Vent-Free Gas Wall Heater Blue Flame

**WARNING:** This appliance is equipped for (Natural and Propane) gas. Field conversion is not permitted other than between natural or propane gases.

HEATER IS PRESET FOR PROPANE AT FACTORY SEE INSTALLATION INSTRUCTIONS FOR NATURAL GAS HOOK UP







Model # 1096543.9

# A CAUTION - FOR YOUR SAFETY

A WARNING: IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY, OR LOSS OF LIFE.

– Do not store or use gasoline or other flammable vapors and liquids in vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

This is an unvented gas-fired heater. It uses air (oxygen) from the room in which it is installed. Provisions for adequate combustion and ventilation air must be provided. Refer to Air For Combustion and Ventilation section on page 5 of this manual.

**INSTALLER:** Leave this manual with the appliance. CONSUMER: Retain this manual for future reference.

This appliance may be installed in an aftermarket, permanently located, manufactured (mobile) home, where not prohibited by local codes. This appliance is only for use with propane or natural gas. This appliance is equipped with a simple means to switch between propane and natural gas. Field conversion by any other means including the use of a kit is not permitted.



Questions about installation, operation, or troubleshooting? Before returning to your dealer, call WILLIAMS FURNACE at 909-825-0993.

# TABLE OF CONTENTS

Important Safety Information	3
Product Features	5
Preparing for Installation	6
Air for Combustion & Ventilation	7
Installation	10
Operation	16
Care and Maintenance	19
Troubleshooting	20
Replacement Parts	23

WARNING: READ THE INSTALLATION & OPERATION INSTRUCTIONS BEFORE USING THIS APPLIANCE. IMPORTANT: Read this owner's manual carefully and completely before trying to assemble, operate, or service this heater. Improper use of this heater can cause serious injury or death from burns, fire, explosion, and carbon monoxide poisoning.

# **PRODUCT SPECIFICATIONS**

MODEL	1096543.9		
BTU (available)	10,000		
Gas Type	Using Natural Gas		
Pressure Regulator Setting	4 in. W.C.		
Inlet Gas Pressure* (inches of v	vater) * For purposes of input adjustment.		
Maximum	10.5 in.		
Minimum *	5 in.		
Gas Type	Using Propane Gas		
Pressure Regulator Setting	9 in. W.C.		
Inlet Gas Pressure* (inches of water) * For purposes of input adjustment.			
Maximum 14 in.			
Minimum *	11 in.		
Ignition	Electric Piezo		
Dimensions, Inches (HxWxD)			
Heater	19 1/8 × 14 1/8 × 6 3/8		
Carton	22 ×16 3/4 × 8 1/8		
Weight (Pounds)			
Heater	14.1		
Shipping	16.6		

# **IMPORTANT SAFETY INFORMATION**

**IMPORTANT:** Read this owner's manual carefully and completely before trying to assemble, operate, or service this heater. Improper use of this heater can cause serious injury or death from burns, fire, explosion, electrical shock, and carbon monoxide poisoning.

Only a qualified installer, service agent, or local gas supplier may install and service this product.

**WARNING:** Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

**WARNING:** This appliance can be used with propane or natural gas. It is shipped from the factory adjusted for use with propane.

**CARBON MONOXIDE POISONING:** Early signs of the carbon monoxide poisoning resemble the flu with headache, dizziness and/or nausea. If you have these signs, the heater may not be working properly. Get fresh air at once! Have heater serviced. Some people - pregnant women, persons with heart or lung disease, anemia, those under the influence of alcohol, those at high altitude - are more affected by carbon monoxide than others.

**NATURAL AND PROPANE/LP GAS:** Natural and Propane/LP gas are odorless. An odor-producing agent is added to the gas. The odor helps you detect a gas leak. However, the odor added to the gas can fade. Gas may be present even though no odor exists.

**A** WARNING: Any change to this heater or its controls can be dangerous.

**A** WARNING: Do not use any accessories not approved for use with this heater.

**A** WARNING: Carefully supervise young children when they are in the room with the heater.

**WARNING:** Make sure grill guard is in place before running heater.

**WARNING:** Keep the appliance area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.

**WARNING:** Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.

**WARNING:** Heater becomes very hot when running. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. Heater will remain hot for a time after shutoff. Allow surfaces to cool before touching.

**WARNING:** Do not place clothing or other flammable material on or near the appliance. Never place any objects in or on the heater.

- 1. This heater shall not be installed in a bedroom or bathroom, or a place which the strong wind would shut down the appliance.
- This heater needs fresh air ventilation to run properly. This heater has an Oxygen Depletion Sensing (ODS) safety shutoff system. The ODS shuts down the heater if not enough fresh air is available. See *Air for Combustion and Ventilation*, pages 7 through 9. If heater keeps shutting off, see *Troubleshooting*, pages 21 through 23.
- 3. Keep all air openings in front and bottom of heater clear and free of debris. This will ensure enough air for proper combustion.
- 4. If heater shuts off, do not relight until you have provided fresh, outside air. If heater keeps shutting off, have it serviced.

- 5. Do not place Propane/LP supply tank(s) inside any structure. Propane/LP supply tank(s) must be placed outdoors.
- 6. Do not run heater:
  - Where flammable liquids or vapors are used or stored.
  - Under dusty conditions.
- 7. Before using furniture polish, wax, carpet cleaner, or similar products, turn heater off. If heated, the vapors from these products may create a white powder residue within burner box or on adjacent walls or furniture.
- 8. Always run heater with control knob at PILOT/IGN, LOW or HIGH locked positions. Never set control knob between locked positions. Poor combustion and higher levels of carbon monoxide may result.
- 9. Do not use heater if any part has been under water. Immediately call a qualified service technician to inspect the room heater and to replace any part of the control system and any gas control which has been under water.
- 10. Turn off and unplug heater and let cool before servicing. Only a qualified service person should service and repair

heater.

- 11. Operating heater above elevations of 4,500 feet could cause pilot outage.
- 12. To prevent performance problems, do not use propane/LP fuel tank of less than 100 lbs. capacity.

## QUALIFIED INSTALLING AGENCY

Only a qualified agency should install and replace gas piping, gas utilization equipment or accessories, and repair and equipment servicing. The term "qualified agency" means any individual, firm, corporation, or company that either in person or through a representative is engaged in and is responsible for:

- a) Installing, testing, or replacing gas piping or
- b) Connecting, installing, testing, repairing, or servicing equipment; that is experienced in such work; that is familiar with all precautions required; and that has complied with all the requirement of the authority having jurisdiction.

# PRODUCT FEATURES

## SAFETY PILOT

This heater has a pilot with an Oxygen Depletion Sensing (ODS) safety shutoff system. The ODS/pilot shuts off the heater if there is not enough fresh air.

## **PIEZO IGNITION SYSTEM**

This heater is equipped with an electronic piezo control system. This system requires AAA batteries (provided).

## TWO GAS OPTIONS CAPABLE

Your heater is equipped to operate on either Propane or Natural gas. The heater is shipped from the factory ready for connecting to Propane. The heater can easily be changed to Natural gas by having your qualified installer follow the instructions on page 14 and the markings on the heater.

## THERMOSTATIC CONTROL ON THERMOSTAT MODEL

These heaters have a control valve with a thermostat sensing bulb. This results in the greatest heater comfort and may result in lower gas bills.

State of Massachusetts: The installation must be made by a licensed plumber or gas fitter in the Commonwealth of Massachusetts. Sellers of unvented propane or natural gas-fired supplemental room heaters shall provide to each purchaser a copy of 527 CMR 30 upon sale of the unit.

In the State of Massachusetts, unvented propane or natural gas-fired space heaters shall be prohibited in bedrooms and bathrooms.

In the State of Massachusetts the gas cock must be a T-handle type. The State of Massachusetts requires that a flexible appliance connector cannot exceed three feet in length.

# LOCAL CODES

Install and use heater with care. Follow all local codes. In the absence of local codes, use the latest edition of The *National Fuel Gas Code, ANSI Z223.1/ NFPA 54*.

\*Available from:

American National Standards Institute, Inc. 1430 Broadway New York, NY 10018 National Fire Protection Association, Inc. 1 Batterymarch Park Quincy, MA 02269-9101

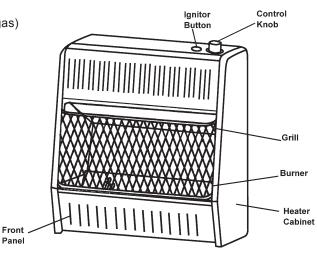
# PREPARING FOR INSTALLATION

Before beginning assembly or operation of the product, make sure all parts are present. Compare parts with package contents list and diagram above. If any part is missing or damaged, do not attempt to assemble, install or operate the product. Contact customer service for replacement parts.

Before installing heater, make sure you have the items listed below:

- · piping (check local codes)
- sealant (resistant to natural gas and propane/LP gas)
- · equipment shutoff valve\*
- test gauge connection\*
- sediment trap
- tee joint
- pipe wrench
- flexible gas hose (check local codes)

\* A CSA design-certified equipment shutoff valve with 1/8-inch NPT tap is an acceptable alternative to test gauge connection. Purchase the optional CSA designcertified equipment shutoff valve from your dealer.



UNPACKING

1. Remove heater from carton.

Figure 1 - Vent-Free Gas Heater

- 2. Remove all protective packaging applied to heater for shipping
- 3. Check heater for any shipping damage. If heater is damaged, promptly inform dealer where you bought heater.

# WATER VAPOR: A BY-PRODUCT OF UNVENTED ROOM HEATERS

Water vapor is a by-product of gas combustion. An unvented room heater produces approximately one (1) ounce (30 mL) of water for every 1,000 BTUs (.3 KWs) of gas input per hour. Unvented room heaters are recommended as supplemental heat (a room) rather than a primary heat source (an entire house). In most supplemental heat applications, the water vapor does not create a problem. In most applications, the water vapor enhances the low humidity atmosphere experienced during cold weather.

The following steps will help ensure that water vapor does not become a problem.

- 1. Be sure the heater is sized properly for the application, including ample combustion air and circulation air.
- 2. If high humidity is experienced, a dehumidifier may be used to help lower the water vapor content of the air.
- 3. Do not use an unvented room heater as the primary heat source.

# DETERMINING FRESH-AIR FLOW FOR HEATER LOCATION

## Determining if You Have a Confined or Unconfined Space

Use this worksheet to determine if you have a confined or unconfined space.

**Space:** Includes the room in which you will install heater plus any adjoining rooms with doorless passageways or ventilation grills between the rooms.

1. Determine the volume of the space Length × Width × Height = \_\_\_\_\_cu. ft. (volume of space)

Example: Space size 20 ft. (length) × 16 ft. (width)×8 ft. (ceiling height) =2560 cu. ft. (volume of space)

If additional ventilation to adjoining room is supplied with grills or openings, add the volume of these rooms to

the total volume of the space.

2. Divide the space volume by 50 cubic feet to determine the maximum BTU/hr the space can support.

\_\_\_\_(volume of space) ÷ 50 cu. ft. =(Maximum BTU/hr the space can support)

3. Add the BTU/hr of all fuel burning appliances in the space.

Vent-free heater		
Gas water heater*	BTU/hr	
Gas furnace	BTU/hr BTU/hr	
Vented gas heater		Evenenie
•	BTU/hr	Example:
Gas heater logs	BTU/hr	Gas water heater 30,000 BTU/hr
Other gas appliances* +	BTU/hr	Vent-free heater + 26,000 BTU/hr
Total =	BTU/hr	Total = 56,000 BTU/hr

\*Do not include direct-vent gas appliances. Direct-vent draws combustion air from the outdoors and vents to the outdoors.

4. Compare the maximum BTU/hr the space can support with the actual amount of

BTU/hr used

\_\_\_\_BTU/hr (maximum the space can support)

\_\_\_\_\_ BTU/hr (actual amount of BTU/hr used)

Example : 51,200 BTU/hr (maximum the space can support)

56,000 BTU/hr (actual amount of BTU/hr used)

The space in the above example is a confined space because the actual BTU/hr used is more than the maximum BTU/ hr the space can support.

You must provide additional fresh air. Your options are as follows:

- a) Rework worksheet, adding the space of an adjoining room. If the extra space provides an unconfined space, remove door to adjoining room or add ventilation grills between rooms. See "Ventilation Air From Inside Building " on next page.
- b) Vent room directly to the outdoors. See " Ventilation Air From Outdoors " on next page.
- c) Install a lower BTU/hr heater if lower BTU/hr size makes room unconfined. If the actual BTU/hr used is less than the maximum BTU/hr the space can support, the space is an unconfined space. You will need no additional fresh air ventilation.

WARNING: If the area in which the heater may be operated does not meet the required volume for indoor combustion air, combustion and ventilation air shall be provided by one of the methods described in the NATIONAL FUEL GAS CODE, ANSI Z223.1/ NFPA 54, the INTERNATIONAL FUEL GAS CODE, or applicable local codes.

#### Ventilation Air From Inside Building

This fresh air would come from an adjoining unconfined space. When ventilating to an adjoining unconfined space, you must provide two permanent openings: one within 12 inches of the ceiling and one within 12 inches of the floor on the wall connecting the two spaces (see options 1 and 2, Figure 2). You can also remove the door into adjoining room (see option 3, Figure 2). Follow the National Fuel Gas Code. ANSI Z223.1/ NFPA 54, Air for Combustion and Ventilation for required size of ventilation grills or ducts.

#### Ventilation Air From Outdoors

Provide extra fresh air by using ventilation grills or ducts. You must provide two permanent openings: one within 12 inches of the ceiling and one within 12 inches of the floor. Connect these items directly to the outdoors or spaces open to the outdoors. These spaces include attics and crawl spaces. Follow the *National Fuel Gas Code, ANSI Z223.1/ NFPA 54, Air for Combustion and Ventilation* for required size of ventilation grills or ducts.

**IMPORTANT:** Do not provide openings for inlet or outlet air into attic if attic has a thermostat-controlled power vent. Heated air entering the attic will activate the power vent. Rework worksheet, adding the space of the adjoining unconfined space. The combined spaces must have enough fresh air to supply all appliances in both spaces.

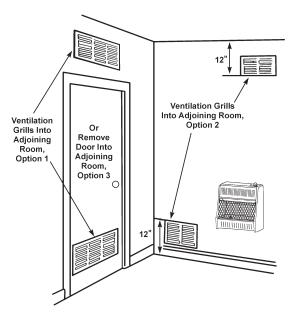


Figure 2 - Ventilation Air from Inside Building

**NOTE:** Base not included. Not for use in bedrooms or bathrooms.

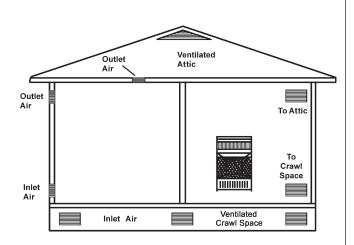


Figure 3 - Ventilation Air from Outdoors

## **INSTALLATION**

**NOTICE:** This heater is intended for use as supplemental heat. Use this heater along with your primary heating system. Do not install this heater as your primary heat source. If you have a central heating system, you may run system's circulating blower while using heater. This will help circulate the heat throughout the house. In the event of a power outage, you can use this heater as your primary heat source.

CAUTION: If you install the heater in a home garage:

- Heater pilot and burner must be at least 18 inches above the floor.
- · Place heater where moving vehicle will not hit it.

WARNING: A qualified service person must install heater. Follow all local codes.

#### WARNING: Never install the heater

- in a bedroom or bathroom
- · in a recreational vehicle
- where curtains, furniture, clothing, or other flammable objects are less than 36 inches from the front, top, or sides of the heater
- · in high traffic areas
- · in windy or drafty areas

**CAUTION:** This heater creates warm air currents. These currents move heat to wall surfaces next to heater. Installing heater next to vinyl or cloth wall coverings or operating heater where impurities (such as tobacco smoke, aromatic candles, cleaning fluids, oil or kerosene lamps, etc.) in the air exist, may cause walls to discolor.

IMPORTANT: Vent-free heaters add moisture to the air. Although this is beneficial, installing heater in rooms without enough ventilation air may cause mildew to form too much moisture. See Air for Combustion and Ventilation, pages 7 through 9.

#### **Check Gas Type**

Be sure your gas supply is right for your heater. Otherwise, call dealer where you bought the heater for proper type heater.

#### **Clearances To Combustibles**

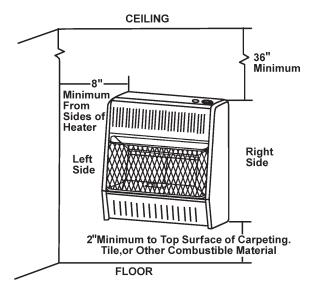
Carefully follow the instructions below. This heater is a freestanding unit designed to be mounted on a wall or set directly on the floor.

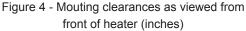
**WARNING:** Maintain the minimum clearances shown in Figure 4. If you can, provide greater clearances from floor, ceiling, and joining wall.

#### LOCATING HEATER

This heater is designed to be mounted on a wall. For convenience and efficiency, install heater:

- 1) where there is easy access for operation, inspection, and service.
- 2) In the coldest part of room.





#### FASTENING HEATER TO WALL

#### Mounting Bracket

The mounting bracket is located on back panel of heater (see Figure 5). It has been taped there for shipping. Remove mounting bracket from back panel.

#### **Removing Front Panel of Heater**

- 1. Remove two screws near bottom corners of lower front panel.
- 2. Pull bottom of lower front panel forward, then down (see Figure 6).

#### Methods For Attaching Mounting Bracket To Wall

Use only the last hole on each end of mounting bracket to attach bracket to wall. Attach mounting bracket to a wall only in one of two ways:

- Attaching to wall stud: This method provides the strongest hold. Insert mounting screws through mounting bracket and into wall studs.
- 2. Attaching to wall anchor: This method allows you to attach mounting bracket to hollow walls (wall areas between studs) or to solid walls (concrete or masonry).
- 3. Decide which method better suits your needs. Either method will provide a secure hold for the mounting bracket.

#### **Marking Screw Locations**

- 1. Tape mounting bracket to wall where heater will be located.
- Make sure mounting bracket is level.

**WARNING:** Maintain minimum clearances shown in Figure 4. If you can, provide greater clearances from floor and joining wall.

2. Mark screw locations on wall (see Figure 7).

Note: Mark only last hole on each end of mounting bracket. Insert mounting screws through these holes only.

3. Remove tape and mounting bracket from wall.

#### Attaching Mounting Bracket To Wall

**Note:** Wall anchors, mounting screws, and spacers are in hardware package. The hardware package is provided with heater. **Attaching to Wall Stud Method** 

For attaching mounting bracket to wall studs:

- 1. Drill holes at marked locations using 9/64-inch drill bit.
- 2. Place mounting bracket onto wall. Line up last hole on

each end of bracket with holes drilled in wall.

- 3. Insert mounting screws through bracket and into wall studs.
- 4. Tighten screws until mounting bracket is firmly fastened to wall studs.

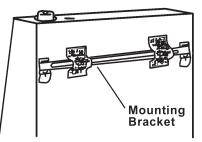


Figure 5 - Mounting Bracket Location

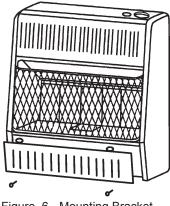


Figure 6 - Mounting Bracket Clearances (inches)

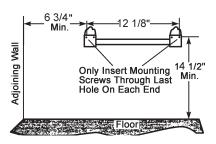


Figure 7 - Mounting Bracket Clearances (inches)

#### Attaching to Wall Anchor Method

For attaching mounting bracket to hollow walls (wall areas between studs) or solid walls (concrete or masonry):

- 1. Drill holes at marked locations using 5/16-inch drill bit. For solid walls (concrete or masonry), drill at least 1 inch deep.
- 2. Fold wall anchor as shown in Figure 8.
- 3. Insert wall anchor (wings first) into hole. Tap anchor flush to wall.
- For thin walls (1/2 inch or less), insert red key into wall anchor. Push red key to "pop" open anchor wings (see Figure 9).

**IMPORTANT:** Do not hammer anchor key! For thick walls (over 1/2 inch thick) or solid walls, do not pop open wings.

- 5. Place mounting bracket onto wall. Line up last hole on each end of bracket with wall anchors.
- 6. Insert mounting screws through bracket and into wall anchors.
- 7. Tighten screws until mounting bracket is firmly fastened to wall.

#### Placing Heater On Mounting Bracket

- 1. Locate two horizontal slots on back panel of heater (see Figure 10).
- Place heater onto mounting bracket. Slide horizontal slots onto stand-out tabs on mounting bracket.

#### Installing Bottom Mounting Bracket

- 1. Install bottom bracket to heater bottom with two screws. It may be more convenient to remove heater from wall bracket to attach.
- 2. Place heater on wall mounting bracket.
- 3. Mark screw locations on wall.
- 4. Remove heater from mounting bracket.
- If installing bottom mounting screws into hollow or solid wall, install wall anchors. Follow steps 1 through 4 under "Attaching To Wall Anchor Method". If installing bottom mounting screw into wall stud, drill holes at marked locations using 9/64-inch drill bit.
- 6. Replace heater onto mounting bracket.
- 7. Tighten both screws until heater is firmly secured to wall. Do not over-tighten.



Figure 8 - Folding Anchor

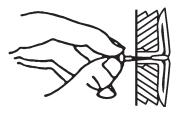
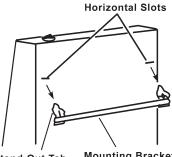


Figure 9 - Popping Open Anchor Wing For Thin Walls



Stand-Out Tab Mounting Bracket (attached to wall)

Figure 10 - Mounting Heater Onto Mounting Bracket

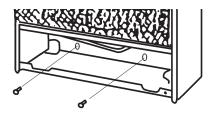


Figure 11 - Installing Bottom Mounting Bracket

# **AIR FOR COMBUSTION AND VENTILATION**

**WARNING:** If the area in which the heater may be operated does not meet the required volume for indoor combustion air, combustion and ventilation air shall be provided by one of the methods described in the National Fuel Gas Code, ANSI Z223.1/NFPA 54, the International Fuel Gas Code, or applicable local codes.

## **Providing Adequate Ventilation**

All spaces in homes fall into one of the three following ventilation classifications:

- 1. Unusually Tight Construction
- 2. Unconfined Space
- 3. Confined Space

The information on pages 7 through 9 will help you classify your space and provide adequate ventilation.

## **Confined and Unconfined Space**

A confined space is a space whose volume is less than 50 cu. ft. per 1,000 BTU/hr (4.8 m<sup>3</sup> per kw) of the aggregate input rating of all appliances installed in that space and an unconfined space as a space whose volume is not less than 50 cubic feet per 1,000 BTU/hr (4.8 m<sup>3</sup> per kw) of the aggregate input rating of all appliances installed in that space. Rooms connecting directly with the space in which the appliances are installed\*, through openings not furnished with doors, are considered a part of the unconfined space.

This heater shall not be installed in a confined space or unusually tight construction unless provisions are provided for adequate combustion and ventilation air.

\* Adjoining rooms are connecting only if there are doorless passageways or ventilation grills between them.

## **Unusually Tight Construction**

The air that leaks around doors and windows may provide enough fresh air for combustion and ventilation. However, in buildings of unusually tight construction, you must provide additional fresh air. Unusually tight construction is defined as construction where:

- a) Walls and ceilings exposed to the outside atmosphere have a continuous water vapor retarder with a rating of one perm (6×10<sup>-11</sup>kg per pa-sec-m<sup>2</sup>) or less with openings gasketed or sealed <u>and</u>
- b) Weather stripping has been added on openable windows and on doors and
- c) Caulking or sealants are applied to areas such as joints around window and door frames, between sole plates and floors, between wall ceiling joints, between wall panels, at penetrations for plumbing, electrical, and gas lines, and at other openings.

If your home meets all of the three criteria above, you must provide additional fresh air. See "Ventilation Air From Outdoors". If your home does not meet all of the three criteria above, proceed to "Determining Fresh-Air Flow For Heater Location".

# CONNECTING TO GAS SUPPLY

WARNING: A qualified service technician must connect heater to gas supply. Follow all local codes.

WARNING: This appliance requires a 3/8-inch NPT (National Pipe Thread) inlet connection to the pressure regulator.

WARNING: Never connect heater to private (non-utility) gas wells. This gas is commonly known as wellhead gas.

WARNING: Do not over-tighten gas connections.

A CAUTION: Use only new, black iron or steel pipe. Internally tinned copper tubing may be used in certain areas. Check your local codes. Use pipe of 1/2-in. diameter or greater to allow proper gas volume to heater. If pipe is too small, undue loss of pressure will occur.

**CAUTION:** Use pipe joint sealant that is resistant to gas (Propane or Natural Gas).

**Typical Inlet Pipe Diameters** Use 3/8-inch black iron pipe or greater. Installation must include an equipment shutoff valve, union, and plugged 1/8-inch NPT tap. Locate NPT tap within reach for test gauge hook up. NPT tap must be upstream from heater (see Figure 12).

**IMPORTANT:** Install an equipment shutoff valve in an accessible location. The equipment shutoff valve is for turning on or shutting off the gas to the appliance.

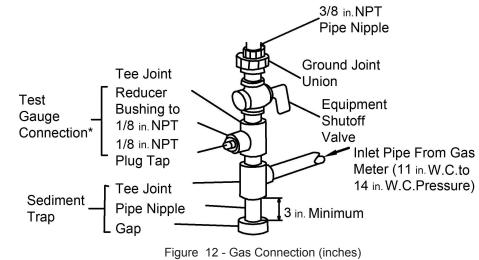
## NATURAL GAS MODELS:

**CAUTION:** Check your gas line pressure before connecting heater to gas line. Gas line pressure must be no greater than 10.5 inches of water. If gas line pressure is higher, heater regulator damage could occur.

## PROPANE MODELS:

**CAUTION:** Never connect heater directly to the gas supply. This heater requires an external regulator (not supplied). Install the external regulator between the heater and gas supply.

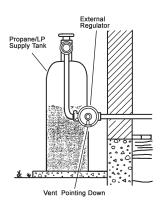
**CAUTION:** Avoid damage to regulator. Hold gas regulator with wrench when connecting into gas piping and/or fittings.



\* Purchase the optional CSA design-certified equipment shutoff valve from your dealer.

Apply pipe joint sealant lightly to male threads. This will prevent excess sealant from going into pipe. Excess sealant in pipe could result in clogged heater valves. The installer must supply an external regulator. The external regulator will reduce incoming gas pressure. You must reduce incoming gas pressure to between 11 and 14 inches of water. If you do not reduce incoming gas pressure, heater regulator damage could occur. Install external regulator with the vent pointing down as shown in Figure 13. Pointing the vent down protects it from freezing rain or sleet.

Install sediment trap in supply line as shown in Figure 12. Place sediment trap where it is within reach for cleaning. Place sediment trap where trapped matter is not likely to freeze. A sediment trap traps moisture and contaminants. This keeps them from going into heater controls. If sediment trap is not installed or is installed wrong, heater may not run properly.





## INSTALLATION

#### Continued

**CAUTION:** Two gas line installations at the same time are prohibited. The access plate to the simple switching means shall not be opened while the heater is in operation.

This appliance can be used with propane or natural gas. It is shipped from the factory adjusted for use with propane. Only a qualified installer or service technician can perform gas selection and connecting to gas supply.

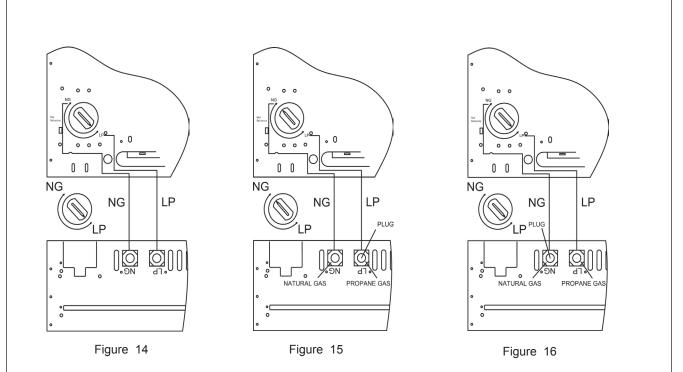
**CAUTION:** To avoid gas leakage at the inlet of regulator, a qualified installer or service technician must use steel or metal hex plug with sealant.

#### For changing from propane to natural gas supply:

- 1. Find the cover plate on bottom.
- 2. Remove top screw from cover plate and rotate cover plate to expose fuel selection device.
- 3. For NATURAL GAS, press knob using a flat screwdriver with a blade with thickness of a quarter and turn knob clockwise into the NG position (see Figure 15). Fuel selection device must be locked in the NG position. Do not operate heater between locked positions!
- 4. Rotate and close cover over fuel selection device and reinstall screw.
- 5. Remove steel or metal hex plug (with wrench provided) from natural gas inlet of regulator and install into LP inlet of regulator; use thread sealant to ensure that there are no leaks.

#### For changing from natural gas supply to propane supply:

- 1. Find the cover plate on bottom.
- 2. Remove top screw from cover plate and rotate cover plate to expose fuel selection device.
- For propane gas, press in knob using a flat screwdriver with a blade the thickness of a quarter and turn knob counterclockwise 
   until the knob locks into the LP position, see Figure 16. Fuel selection device must be locked in the LP position. Do not operate heater between locked positions.
- 4. Rotate and close cover over fuel selection device and reinstall screw.
- 5. Remove steel or metal hex plug from liquid propane inlet of regulator and install into NG inlet of regulator; use thread sealant to assure there are no leaks.



# **CHECKING GAS CONNECTIONS**

WARNING: Test all gas piping and connections for leaks after installing or servicing. Correct all leaks at once.

**WARNING:** Never use an open flame to check for a leak. Apply a mixture of liquid soap and water to all joints. If bubbles form, there is a leak. Correct all leaks at once.

## PRESSURE TESTING GAS SUPPLY PIPING SYSTEM

## Test Pressures In Excess Of 1/2 PSIG (3.5kPa)

- 1. Disconnect heater with its appliance main gas valve (control valve) and equipment shutoff valve from gas supply piping system. Pressures in excess of 1/2 PSIG will damage heater regulator.
- 2. Cap off open end of gas pipe where equipment shutoff valve was connected.
- Pressurize supply piping system by either using compressed air or opening gas supply valve.
- 4. Check all joints of gas supply piping system. Apply mixture of liquid soap and water to gas joints. If bubbles form, there may be a leak.
- 5. Correct all leaks at once.
- Reconnect heater and equipment shutoff valve to gas suply. Check reconnected fittings for leaks.

## Test Pressures Equal To or Less Than 1/2 PSIG (3.5 kPa)

- 1. Close equipment shutoff valve (see Figure 17).
- 2. Pressurize supply piping system by either using compressed air or opening natural supply tank valve.
- Check all joints from gas meter to equipment shutoff valve (see Figure 18).

Apply mixture of liquid soap and water to gas joints. If bubbles form, there is a leak.

4. Correct all leaks at once.

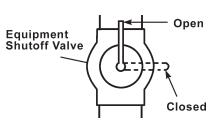


Figure 17 - Equipment Shutoff Valve

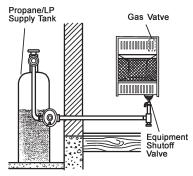


Figure 18 - Fuel Supply

#### **Pressure Testing Heater Gas Connections**

- 1. Open equipment shutoff valve (see Figure 17).
- 2. Open gas supply tank valve.
- 3. Make sure control knob of heater is in the OFF position.
- 4. Remove front panel.
- 5. Check all joints from equipment shutoff valve to control valve (see Figure 17). Apply mixture of liquid soap and water to gas joints. If bubbles form, there may be a leak.
- 6. Correct all leaks at once.
- 7. Light heater (see Lighting Instructions on page 17). Check all other internal joints for leaks.
- 8. Turn off heater (see "To Turn Off Gas Appliance" on page 17).
- 9. Replace lower front panel.

## OPERATION

## FOR YOUR SAFETY READ BEFORE LIGHTING

- **WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.
- A. When lighting the pilot, follow these instructions exactly.
- B. BEFORE LIGHTING, smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician or gas supplier. Forced or attempted repair may result in a fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch, do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

# LIGHTING INSTRUCTIONS

- 1. STOP! Read the safety information on the side of heater.
- 2. Check that gas supply to heater is on.
- 3. Push in gas control knob slightly and turn clockwise  $\frown$  to the OFF position.
- 4. Wait five (5) minutes to clear out any air. Then smell for gas, including near the floor.

If you smell gas, STOP! Follow "B" in the safety information on the side of the heater. If you do not smell gas, go to the next step.

- 5. Push in gas control knob slightly and turn counterclockwise not "PILOT/IGN" and depress for five(5) seconds NOTE: The first time that the heater is operated after connecting the gas supply , the control knob should be depressed for about thirty (30) seconds. This will allow air to bleed from the gas system.
- 6. With control knob pressed in, push down and release the ignitor button. This will light pilot. If needed, keep pressing ignitor button until pilot lights.
- 7. Keep control knob depressed for ten (10) seconds after lighting pilot. If pilot goes out, repeat steps 5,6 and 7.
- To select the desired heating level, partially press down the control knob slightly and rotate counterclockwise 
   Release the downward pressure on the knob while continuing to turn until the knob locks at the desired setting position. Do not operate between locked positions. Set control knob to desired heating position.

NOTE: Both HIGH and LOW are locked positions. You must press in control knob before turning it from these positions.

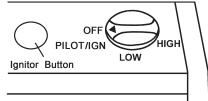


Figure 19 - Control Knob in the OFF Position

## TO TURN OFF GAS TO APPLIANCE

## **Shutting Off Heater**

- 1. Turn control knob clockwise  $\frown$  to the OFF position.
- 2. Turn off all electric power to the appliance if service is to be performed.

## SHUTTING OFF BURNER ONLY

## (PILOT STAYS LIT)

Turn control knob clockwise  $\frown$  to the PILOT/IGN position.

#### MANUAL LIGHTING

## PROCEDURE

- 1. Remove lower front panel.
- 2. Follow steps 1 through 5 under Lighting Instructions.
- 3. With control knob pressed in, strike match. Hold match to pilot until pilot lights.
- 4. Keep control knob pressed in for 30 seconds after lighting pilot. After 30 seconds, release control knob. Follow step 8 under Lighting Instructions.
- 5. Replace lower front panel.

## **INSPECTING BURNER**

Check pilot flame pattern and burner flame pattern often.

# PILOT FLAME PATTERN

Figure 20 shows a correct pilot flame pattern. Figure 21 shows a incorrect pilot flame pattern. The incorrect pilot flame is not touching the thermocouple. This will cause the thermocouple to cool, which shuts the heater off. If pilot flame pattern is incorrect:

- turn heater off (see "To Turn Off Gas to Appliance" on page 17)
- see *Troubleshooting* pages 20 through 22.

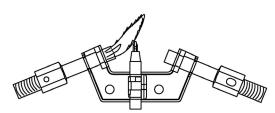


Figure 20 - Correct Pilot Flame Pattern

Figure 21 - Incorrect Pilot Flame Pattern

**WARNING:** If yellow tipping occurs, your heater could produce increased levels of carbon monoxide. If burner flame pattern shows yellow tipping, follow instructions at bottom of this page.

**Notice:** Do not mistake orange flames with yellow tipping. Dirt or other fine particles enter the heater and burn causing brief patches of orange flame.

## **BURNER FLAME PATTERN**

Figure 22 shows a correct burner flame pattern. Figure 23 shows an incorrect burner flame pattern. If burner flame pattern is incorrect then:

- turn heater off (see "To Turn Off Gas to Appliance" on page 17).
- see Troubleshooting, pages 21 through 22.

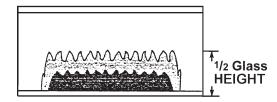


Figure 22 - Correct Burner Flame Pattern

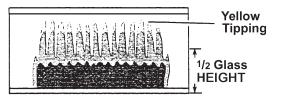


Figure 23 - Incorrect Burner Flame Pattern

# CARE AND MAINTENANCE



**WARNING:** Turn off heater and let cool before servicing or cleaning.

**CAUTION:** You must keep control areas, burner, and circulating air passageways of heater clean. Inspect these areas of heater before each use. Have heater inspected yearly by a qualified service technician. Heater may need more frequent cleaning due to excessive lint from carpeting, bedding material, pet hair, etc.

# **ODS/PILOT AND BURNER**

· Use a vacuum cleaner, pressurized air, or a small, soft bristled brush to clean.

# **CLEANING BURNER PILOT AIR INLET HOLE**

We recommend that you clean the unit every 2,500 hours of operation or every three months. We also recommend that you keep the burner tube and pilot assembly clean and free of dust and dirt. To clean these parts we recommend using compressed air no greater than 30 PSI. Your local computer store, hardware store, or home center may carry compressed air in a can. You can use a vacuum cleaner in the blow position. If using compressed air in a can, please follow the directions on the can. If you don't follow directions on the can, you could damage the pilot assembly.

- 1. Shut off the unit, including the pilot. Allow the unit to cool for at least thirty minutes.
- 2. Inspect burner and pilot for dust and dirt.
- 3. Blow air through the ports/slots and holes in the burner. Also clean the pilot assembly. A yellow tip on the pilot flame indicates dust and dirt in the pilot assembly. There is a small pilot air inlet hole about two inches from where the pilot flame comes out of the pilot assembly (see Figure 24). With the unit off, lightly blow air through the air inlet hole. You may blow through a drinking straw if compressed air is not available.

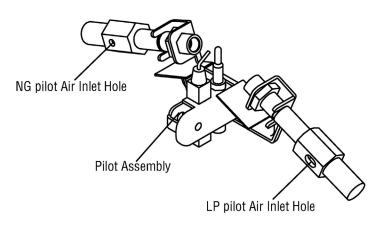
# CABINET

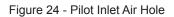
## Air Passageways

· Use a vacuum cleaner or pressurized air to clean.

## Exterior

- · Use a soft cloth dampened with a mild soap and water mixture.
- · Wipe the cabinet to remove dust.





# TROUBLESHOOTING

WARNING: If you smell gas:

- Shut off gas supply.
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

**IMPORTANT:** Operating heater where impurities in air exist may create odors. Cleaning supplies, paint, paint remover, cigarette smoke, cements and glues, new carpet or textiles, etc., create fumes. These fumes may mix with combustion air and create odors.

**WARNING:** Only a qualified service technician should service and repair heater.

**A** CAUTION: Never use a wire, needle, or similar object to clean ODS/pilot. This can damage ODS/ pilot unit. Note: All troubleshooting items are listed in order of operation.

pressed in there is no spark at ODS/pilot.       broken.       2.       Ignitor electrode is not connected to ignitor cable.       3.       Ignitor cable.       3.       F         3.       Ignitor cable is pinched or wet.       3.       F       C       C       F         4.       Broken ignitor cable.       5.       Bad piezo ignitor.       5.       F         When ignitor button is pressed in there is a spark at ODS/pilot but no ignition.       1.       Gas supply is turned off or equipment shutoff valve is closed.       1.       T         2.       Control knob not fully pressed in while pressing ignitor button.       2.       F         3.       Air in gas lines when installed.       3.       C         4.       ODS/pilot is clogged.       4.       F         5.       Gas regulator setting is not correct.       5.       F         6.       Control knob not in PILOT position.       7.       C         7.       Depleted gas supply (propane).       7.       C         0DS/pilot lights but flame goes out when control knob is released.       1.       Control knob is not fully pressed in.       1.       F         2.       Control knob is not pressed in long enough.       1.       F       F       F         3.       Equipment shutoff valve is not	REMEDY	
at ODS/pilot.2.Ignitor electrode is not connected to ignitor cable.2.F3.Ignitor cable is pinched or wet.3.F4.Broken ignitor cable.5.F5.Bad piezo ignitor.5.FWhen ignitor button is pressed in there is a spark at ODS/pilot but no ignition.1.Gas supply is turned off or equipment shutoff valve is closed.1.2.Control knob not fully pressed in while pressing ignitor button.2.F3.Air in gas lines when installed.3.G4.ODS/pilot is clogged.4.F5.Gas regulator setting is not correct.5.F6.Control knob not in PILOT position. 7.7.C7.Depleted gas supply (propane).7.C7.Control knob is not pressed in long enough.2.4.8.Equipment shutoff valve is not fully open.3.F9.Air remocouple connection is loose at control valve.4.F	Replace ignitor.	
4. Broken ignitor cable.       4. F         5. Bad piezo ignitor.       5. F         When ignitor button is pressed in there is a spark at ODS/pilot but no ignition.       1. Gas supply is turned off or equipment shutoff valve is closed.       1. T         2. Control knob not fully pressed in while pressing ignitor button.       3. Air in gas lines when installed.       3. C         4. ODS/pilot but no ignition.       3. Air in gas lines when installed.       3. C         5. Gas regulator setting is not correct.       6. Control knob not in PILOT position.       7. Depleted gas supply (propane).         7. Depleted gas supply (propane).       7. C         ODS/pilot lights but flame goes out when control knob is net fully pressed in long enough.       1. Control knob is not pressed in long enough.       1. Equipment shutoff valve is not fully open.         3. Equipment shutoff valve is not fully open.       4. Thermocouple connection is loose at control valve.       4. Hermocouple connection is loose	Reconnect ignitor cable.	
4.Broken ignitor cable.4.F.5.Bad piezo ignitor.5.F.When ignitor button is pressed in there is a spark at ODS/pilot but no ignition.1.Gas supply is turned off or equipment shutoff valve is closed.1.T2.Control knob not fully pressed in while pressing ignitor button.2.F3.Air in gas lines when installed.3.C4.ODS/pilot is clogged.4.G4.ODS/pilot is clogged.4.C5.Gas regulator setting is not correct. 6.5.F6.Control knob not in PILOT position. 7.6.T7.Depleted gas supply (propane).7.CODS/pilot lights but flame goes out when control knob is released.1.Control knob is not fully pressed in. enough.1.3.Equipment shutoff valve is not fully open.3.F4.Thermocouple connection is loose at control valve.4.H	Free ignitor cable if pinched by any met or tubing. Keep ignitor cable dry.	
5.Bad piezo ignitor.5.F.When ignitor button is pressed in there is a spark at ODS/pilot but no ignition.1.Gas supply is turned off or equipment shutoff valve is closed.1.T2.Control knob not fully pressed in while 	Replace ignitor cable.	
pressed in there is a spark at ODS/pilot but no ignition.shutoff valve is closed.2.2.Control knob not fully pressed in while pressing ignitor button.2.F3.Air in gas lines when installed.3.C4.ODS/pilot is clogged.4.C5.Gas regulator setting is not correct.5.6.Control knob not in PILOT position.6.7.Depleted gas supply (propane).7.CDS/pilot lights but flame goes out when control knob is released.1.Control knob is not fully pressed in. enough.1.3.Equipment shutoff valve is not fully open.3.F4.Thermocouple connection is loose at control valve.4.	Replace piezo ignitor.	
at ODS/pilot but no ignition.       2.       Control knob not fully pressed in while pressing ignitor button.       2.       F         3.       Air in gas lines when installed.       3.       C         4.       ODS/pilot is clogged.       r       F         5.       Gas regulator setting is not correct.       5.       F         6.       Control knob not in PILOT position.       6.       T         7.       Depleted gas supply (propane).       7.       C         ODS/pilot lights but flame goes out when control knob is not fully pressed in.       1.       F         2.       Control knob is not pressed in long enough.       1.       F         3.       Equipment shutoff valve is not fully open.       3.       F         4.       Thermocouple connection is loose at control valve.       4.       F	Turn on gas supply or open equipment shutoff valve.	
4. ODS/pilot is clogged.       4. ODS/pilot is clogged.         5. Gas regulator setting is not correct.       5. F         6. Control knob not in PILOT position.       6. T         7. Depleted gas supply (propane).       7. C         ODS/pilot lights but flame goes out when control knob is released.       1. Control knob is not fully pressed in.       1. F         2. Control knob is not pressed in long enough.       2. Control knob is not pressed in long enough.       2. A         3. Equipment shutoff valve is not fully open.       3. F         4. Thermocouple connection is loose at control valve.       4. H	Fully press in control knob while pressir ignitor button.	
4.       4.         5.       Gas regulator setting is not correct.         6.       Control knob not in PILOT position.         7.       Depleted gas supply (propane).         7.       Depleted gas supply (propane).         7.       Control knob is not fully pressed in.         8.       1.         Control knob is not fully pressed in.       1.         7.       Control knob is not pressed in long         8.       Equipment shutoff valve is not         9.       Fully open.         4.       Thermocouple connection is loose         4.       Thermocouple connection is loose         4.       Thermocouple connection is loose	Continue holding down control knob. Repeat igniting operation until air is	
5.       Gas regulator setting is not correct.       5.       F.         6.       Control knob not in PILOT position.       6.       T.         7.       Depleted gas supply (propane).       7.       C         ODS/pilot lights but flame       1.       Control knob is not fully pressed in.       1.       F.         goes out when control       2.       Control knob is not pressed in long       2.       A         enough.       3.       Equipment shutoff valve is not       3.       F         fully open.       4.       Thermocouple connection is loose       4.       H	removed. Clean ODS/pilot (see Care <i>and</i> <i>Maintenance</i> , page 19) or replace ODS. pilot assembly.	
6.       Control knob not in PILOT position.       6.       1.         7.       Depleted gas supply (propane).       7.       7.         ODS/pilot lights but flame       1.       Control knob is not fully pressed in.       1.       F.         goes out when control       2.       Control knob is not pressed in long       2.       A         knob is released.       3.       Equipment shutoff valve is not       3.       F         fully open.       4.       Thermocouple connection is loose       4.       H	Replace gas regulator.	
ODS/pilot lights but flame       1.       Control knob is not fully pressed in.       1.       F         goes out when control       2.       Control knob is not pressed in long       2.       A         knob is released.       3.       Equipment shutoff valve is not       3.       F         fully open.       4.       Thermocouple connection is loose       4.       H	Turn control knob to PILOT position.	
goes out when control       2.       Control knob is not pressed in long       2.       A         knob is released.       anough.       anough.       anough.       anough.       anough.         3.       Equipment shutoff valve is not fully open.       anough.       anough.       anough.       anough.         4.       Thermocouple connection is loose at control valve.       1.       anough.       anough.	Contact local propane/LP gas company.	
goes out when control       2.       Control knob is not pressed in long       2.       A         knob is released.       anough.       anough.       anough.       anough.       anough.         3.       Equipment shutoff valve is not fully open.       anough.       anough.       anough.       anough.         4.       Thermocouple connection is loose at control valve.       1.       anough.       anough.	Press in control knob fully.	
<ol> <li>Equipment shutoff valve is not</li> <li>Fully open.</li> <li>Thermocouple connection is loose</li> <li>t control valve.</li> </ol>	After ODS/pilot lights, keep control knob pressed in 30 seconds.	
at control valve.	Fully open equipment shutoff valve	
5. Thermocouple damaged. 5. F	Hand tighten until snug, and then tighte I/4 turn more.	
	Replace thermocouple.	
6.Control valve damaged.6.	Contact customer service.	

# TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	POSSIBLE CAUSE
Burner(s) does not light after ODS/pilot is lit.	1. Burner orifice is clogged.	<ol> <li>Clean burner orifice (see Care and Maintenance, page 19) or replace burner orifice.</li> </ol>
	2. Burner orifice diameter is too small.	2. Contact customer service.
	3. Inlet gas pressure is too low.	3. Contact local gas supplier.
	1. Manifold pressure is too low.	1. Contact local gas supplier.
Delayed ignition of burner(s).	2. Burner orifice is clogged.	<ol> <li>Clean burner (see Care and Maintenance, page 19) or replace burner orifice.</li> </ol>
Burner backfiring during combustion.	1. Burner orifice is clogged or damaged.	<ol> <li>Clean burner orifice (see Care and Maintenance, page 19) or replace.</li> </ol>
0	2. Burner is damaged.	2. Contact customer service.
	3. Gas regulator is defective.	3. Replace gas regulator.
Yellow flame during burner combustion.	1. Not enough air.	<ol> <li>Check burner for dirt and debris. If found, clean burner (see Care and Maintenance, page 19).</li> </ol>
	2. Gas regulator is defective.	2. Replace gas regulator.
	3. Inlet gas pressure is too low.	3. Contact local gas supplier.
Slight smoke or odor during initial operation.	1. Residues from manufacturing processes.	<ol> <li>Problem will stop after a few hours of operation.</li> </ol>
Heater produces a whistling noise when burner is lit.	<ol> <li>Turning control knob to HI position when burner is cold.</li> <li>Air in gas line.</li> </ol>	<ol> <li>Turn control knob to LO position and lef warm up for a minute.</li> <li>Operate burner until air is removed from line. Have gas line checked by</li> </ol>
	<ol> <li>Air passageways on heater are blocked.</li> <li>Dirty or partially clogged burner orifice.</li> </ol>	<ol> <li>local gas supplier.</li> <li>Observe minimum installation clearances (Figure 4, page 10).</li> <li>Clean burner (see Care and Maintenance, page 19) or replace burner orifice.</li> </ol>
Heater produces a clicking/ ticking noise just after burner is lit or shut off.	<ol> <li>Metal is expanding while heating or contracting while cooling.</li> </ol>	<ol> <li>This is common with most heaters. if noise is excessive, contact qualified service technician.</li> </ol>
White powder residue forming within burner box or on adjacent walls or furniture.	<ol> <li>When heated, the vapors from furniture polish, wax, carpet cleaners, etc., turn into white powder residue.</li> </ol>	<ol> <li>Turn heater off when using furniture polish, wax, carpet cleaner, or similar products.</li> </ol>

PROBLEM	POSSIBLE CAUSE	REMEDY
Heater produces	1. Heater is burning vapors from paint, hair spray, glues, etc. See IMPORTANT statement page 20.	1. Ventilate room. Stop using odor causing products while heater is running.
unwanted odors.	2. Gas leak. See Warning Statement at the top of page 20.	<ol> <li>Locate and correct all leaks (see Checking Gas Connections, page 15).</li> </ol>
	3. Low fuel supply.	<ol> <li>Refill supply tank (Propane / LP models).</li> </ol>
Heater shuts off in use	1. Not enough fresh air is available.	<ol> <li>Open window and/or door for ventilation.</li> </ol>
(ODS operates).	2. Low line pressure.	2. Contact local gas supplier.
	3. ODS/pilot is partially clogged.	<ol> <li>Clean ODS/pilot (see Care and Maintenance, page 19).</li> </ol>
Gas odor exists even when control knob is in OFF	<ol> <li>Gas leak. See Warning Statement at top of page 20.</li> </ol>	<ol> <li>Locate and correct all leaks (see "Checking Gas Connections", page 15).</li> </ol>
position.	2. Control valve is defective.	2. Contact customer service.
Gas odor during	<ol> <li>Foreign matter between control valve and burner.</li> </ol>	<ol> <li>Take apart gas tubing and remove foreign matter.</li> </ol>
combustion.	2. Gas leak. See Warning Statement at top of page 20.	<ol> <li>Locate and correct all leaks (see "Checking Gas Connections", page 15).</li> </ol>
Moisture/condensation noticed on windows.	1. Not enough combustion/ventilation air.	<ol> <li>Refer to Air for "Combustion and Ventilation" requirements, page 7.</li> </ol>

# **REPLACEMENT PARTS**

**NOTE:** Use only original replacement parts. This will protect your warranty coverage for parts replaced under warranty.

## PARTS UNDER WARRANTY

Contact authorized dealers of this product. If they can't supply original replacement parts, call Customer Service at 909-825-0993 for referral information.

When calling Customer Service or your dealer, have ready:

vvnen	calling Customer Service or your dealer, have ready:	
•	Your name	Williams Furnace Company 250 West Laurel Street
•	Your address	Colton, California 92324
•	Model and serial number of your heater	
•	How heater was malfunctioning	909-825-0993.
•	Type of gas used (Propane/LP or Natural gas/NG)	
•	Purchase date	http://www.wfc-fc.com
•	Usually, we will ask you to return the defective part to the factory	
PART	S NOT UNDER WARRANTY	
Conta	ct authorized dealers of this product. If they can't supply original	
replac	ement part(s) call Customer Service at 909-825-0993 for	
referra	al information.	
When	calling Customer Service have ready:	
•	Model number of your heater	
•	The replacement part number	
	22	

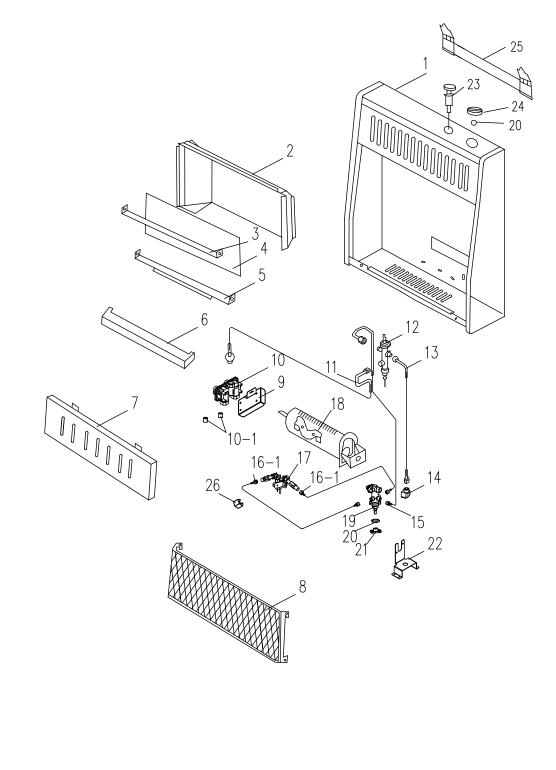
# PARTS LIST (1096543.9)

This list contains replaceable parts for your heater. When ordering replacement parts, follow the instructions listed under *Replacement Parts* on page 22 of this manual.

PART	PART #	DESCRIPTION	QTY
1	MB10056D	Cabinet Assembly	1
2	MB11005	Reflector Unite	1
3	ML087-03	Upper Glass Retainer	1
4	ML086-03	Glass	1
5	ML088-03	Lower Glass Retainer	1
6	ML084-03	Middle Panel	1
7	MB09003	Lower Front Panel Assembly	1
8	MB29003	Grill Guard	1
9	ML103-03D	Left Regulator Mounting	1
10	RV83FI	Pressure Regulator Assembly	1
101	PF120820	Plug	2
11	MB40006D	Main Inlet Tube Assembly	1
12	NV2020-1213	Control Vale	1
13	MB40016D	Burner Inlet Tube Assembly	1
14	DPL027-01	PIPE OUTLET NUT	1
15	MB40026D	To ODS Line Assembly	1
161	MB40023DN	To ODS Line Assembly	1
162	MB40023DL	To ODS Line Assembly	1
17	NDD0308-600-1	ODS	1
18	NBD-10	Burner Assembly	1
19	LHY-00-300-B	Fuel Selection Device	
20	ML029-01	Fuel Selection Device Fixed Nut	2
21	MDL304B	Fuel Selection Device Knob	1
22	ML104-03D	Bracket	1
23	ML083-03	Ignitor Assembly	1
24	MB16002	Control Knob Assembly	1
25	MB06-02	Mounting Bracket	1
26	26 FB28D157-B ODS Deflector		1
	MD00004D		
├	MB28001D	Hardware Bag Assembly	1
├	ML070-06D	CSA Label	1
├	MDL071-01A	Gas Instruction Decal(NG)	1
	MDL071-01B	Gas Instruction Decal(LP)	1
	ML072-01	Inside Warning Label	1

# **ILLUSTRATED PARTS**

# 1096543.9



# WARRANTY INFORMATION

Keep This Warranty

**IMPORTANT:** We urge you to fill your warranty registration card within TEN(10) days of date of installation, complete with the entire serial number which can be found on the rating plate. Retain this portion of the card for your record. Always specify model and serial numbers when communicating with customer service.

We reserve the right to amend these specifications at any time without notice. The only warranty applicable is our standard written warranty. We make no other warranty, expressed or implied.

#### LIMITED WARRANTY:

Williams Furnace Co. warrants this product to be free from defects in materials and components for ONE (1) year from the date of first purchase, provided that the product has been properly installed, operated and maintained in accordance with all applicable instructions, to make a claim under this warranty, the Bill of Sale or cancelled check must be presented.

#### **RESPONSIBILITY OF OWNER**

This warranty is extended only to the original retail purchaser. This warranty covers the cost of part(s) required to restore this heater to proper operating condition. Warranty part(s) MUST be obtained through authorized dealers of this product and/or Williams Furnace Co. who will provide original factory replacement parts. Failure to use original factory replacement parts voids this warranty. The heater MUST be installed by a qualified installer in accordance with all local codes and instructions furnished with the unit.

#### WHAT IS NOT COVERED

This warranty does not apply to parts that are not in original condition because of normal wear and tear or parts that fail or become damaged as a result of misuse, accidents, lack of proper maintenance or defects caused by improper installation. Travel, diagnostic cost, labor, transportation and any and all such other costs related to repairing a defective heater will be the responsibility of the owner.

TO THE FULL EXTENT ALLOWED BY THE LAW OF THE JURISDICTION THAT GOVERNS THE SALE OF THE PRODUCT, THIS EXPRESS WARRANTY EXCLUDES ANY AND ALL OTHER EXPRESSED WARRANTIES AND LIM-ITS THE DURATION OF ANY AND ALL IMPLIED WARRANTIES. INCLUDING WARRANTIES OF MERCHANTABIL-ITY AND FITNESS FOR A PARTICULAR PURPOSE TO ONE (1) YEAR ON ALL COMPONENTS FROM THE DATE OF FIRST PURCHASE. Williams Furnace Co.'S LIABILITY IS HEREBY LIMITED TO THE PURCHASE PRICE OF THE PRODUCT AND WILLIAMS FURNACE CO. SHALL NOT BE LIABLE FOR ANY OTHER DAMAGES WHATSOEVER INCLUDING INDIRECT. INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow a limitation on how long an implied warranty lasts or an exclusion or limitation of accidental or consequential damages, the above limitation on implied warranties, or exclusion or limitation on damages may not apply to you.

This warranty gives you specific legal right, and you may also have other rights that vary from state to state.

This product may be covered by one or more of the following patents: (United States) 7013886, 7434447, 7607426, 7654820, 7677236, 7730765, 7967006, 7967007, 8152515, 8235708, (Europe) 07009672, 07024044, 08004868 or other U.S. and foreign patents pending.